

March 14, 2020

Senior living facilities across the country including Skilled Nursing, Assisted Living and Independent living communities have been advised by CDC to restrict entry to ALL visitors and non-essential health care personnel, at this time. All Berkshire Healthcare affiliate are adhering to these restrictions at this time.

Certain compassionate care cases such as end-of-life situations will be considered on a case-by-case basis but must be approved by building administration. In those cases, visitors will be limited to a specific room only.

However, anyone with symptoms of a respiratory infection (fever 100.3 F or above, cough, shortness or breath or sore throat) will not be permitted to enter the building at anytime even in end of life situations.

If approved based on above, visitors will be carefully screened per CDC guidelines prior to entry and will be required to wear a facemask while in the building and restrict their visit to the resident's room or other location designated by the facility.

If entering the building we ask that you limit your movement within the facility to the resident's room (e.g. reduce walking the halls, avoid going to the dining room, etc.).

We also recommend limiting physical contact with residents and others while in the facility. For example, practice social distances with no hand-shaking or hugging, and remain six feet apart.

We may be able to help you arrange telephone, video calling, or other means to communicate with your loved one.

- We are actively reviewing updates from the CDC and local public health authorities
- We are reinforcing infection control processes and emergency preparedness plans already in effect
- We are regularly monitoring the health of our residents and staff
- We are encouraging and supporting our staff to remain home when sick
- We are limiting or cancelling large group activities as appropriate
- We are maintaining regular communication with residents, families, and staff