

March 1, 2022

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand that transparency in how we care for them, and communication with our extended community of residents, family members and staff is critically important. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates have been working incredibly hard since the beginning of this pandemic to manage the crisis and continue to do everything possible to further prevent or limit the spread of this virus.

We have been taking steps based on guidance from the Centers for Disease Control and Prevention (CDC), the Center for Medicare and Medicaid Services (CMS), and Massachusetts Department of Public Health (DPH) to reduce the spread and impact of COVID-19, since the onset including:

- Enhanced infection control precautions and implementation of PPE Coaches
- Screening residents, staff, and essential visitors for expanded list of symptoms
- Adherence to DPH policies around visitation and entry of people to the building
- Testing staff and residents for COVID-19 based on current protocols and availability of tests
- Continued evaluation of communal activities and dining based on daily reporting
- Provision of compassionate care bedside visits; telehealth utilization; virtual visits
- Strategic cohorting of room assignments and quarantining for new admissions and current residents
- Careful adherence to droplet precaution protocols

Due to government privacy requirements, we cannot divulge specific information about the individuals who have confirmed or suspected COVID-19, unless they are your family member, and you have the necessary permissions to receive such information.

We know you are concerned about your loved one. You are encouraged to call the individual affiliate to get the latest update on visitation, we will contact you directly if your loved one is suspected or diagnosed with COVID-19. We thank you for your support and hope that you stay healthy and safe.

COVID-19 Update by affiliate as of March 1, 2022

3/1/2022	New Confirmed Positive Resident(s) Today	Cumulative Confirmed Covid-19 Residents Since Onset of Pandemic March 2020 (Includes Past and Current)	New Confirmed Positive Staff Today	Cumulative Confirmed Covid-19 Staff Since Onset of Pandemic March 2020 (Includes Past and Current)	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	0	58	0	83	0	Yes
Charlene Manor	0	150	0	69	0	Yes
Day Brook Village	0	124	0	118	0	Yes
East Longmeadow	0	106	0	119	0	Yes
Fairview Commons	0	81	1	51	0	Yes
Hathaway	0	198	0	143	0	Yes
Hillcrest Commons	0	185	0	139	0	Yes
Hunt	0	180	0	66	0	Yes
Kimball Farms Nursing Care Ctr.	0	70	0	62	0	Yes
Linda Manor	0	140	0	90	0	Yes
Mt. Greylock	0	9	0	45	0	Yes
North Adams Commons	0	83	1	57	0	Yes
Pilgrim	0	137	0	119	0	Yes
Williamstown Commons	1	158	1	95	0	Yes
Windsor	0	61	0	61	0	Yes

March 18, 2022

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand that transparency in how we care for them, and communication with our extended community of residents, family members and staff is critically important. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates have been working incredibly hard since the beginning of this pandemic to manage the crisis and continue to do everything possible to further prevent or limit the spread of this virus.

We have been taking steps based on guidance from the Centers for Disease Control and Prevention (CDC), the Center for Medicare and Medicaid Services (CMS), and Massachusetts Department of Public Health (DPH) to reduce the spread and impact of COVID-19, since the onset including:

- Enhanced infection control precautions and implementation of PPE Coaches
- Screening residents, staff, and essential visitors for expanded list of symptoms
- Adherence to DPH policies around visitation and entry of people to the building
- Testing staff and residents for COVID-19 based on current protocols and availability of tests
- Continued evaluation of communal activities and dining based on daily reporting
- Provision of compassionate care bedside visits; telehealth utilization; virtual visits
- Strategic cohorting of room assignments and quarantining for new admissions and current residents
- Careful adherence to droplet precaution protocols

Due to government privacy requirements, we cannot divulge specific information about the individuals who have confirmed or suspected COVID-19, unless they are your family member, and you have the necessary permissions to receive such information.

We know you are concerned about your loved one. You are encouraged to call the individual affiliate to get the latest update on visitation, we will contact you directly if your loved one is suspected or diagnosed with COVID-19. We thank you for your support and hope that you stay healthy and safe.

COVID-19 Update by affiliate as of March 18, 2022

3/18/2022	New Confirmed Positive Resident(s) Today	Cumulative Confirmed Covid- 19 Residents Since Onset of Pandemic March 2020 (Includes Past and Current)	New Confirmed Positive Staff Today	Cumulative Confirmed Covid-19 Staff Since Onset of Pandemic March 2020 (Includes Past and Current)	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	0	58	1	85	0	Yes
Charlene Manor	0	150	0	69	0	Yes
Day Brook Village	0	124	0	118	0	Yes
East Longmeadow	0	106	0	119	0	Yes
Fairview Commons	0	81	0	51	0	Yes
Hathaway	0	198	0	143	0	Yes
Hillcrest Commons	0	185	0	139	0	Yes
Hunt	0	180	0	66	0	Yes
Kimball Farms Nursing Care Ctr.	0	70	0	62	0	Yes
Linda Manor	0	140	0	90	0	Yes
Mt. Greylock	0	9	2	49	0	Yes
North Adams Commons	0	85	0	57	0	Yes
Pilgrim	0	137	0	119	0	Yes
Williamstown Commons	0	160	0	97	0	Yes
Windsor	0	61	0	62	0	Yes

March 19, 2022

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand that transparency in how we care for them, and communication with our extended community of residents, family members and staff is critically important. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates have been working incredibly hard since the beginning of this pandemic to manage the crisis and continue to do everything possible to further prevent or limit the spread of this virus.

We have been taking steps based on guidance from the Centers for Disease Control and Prevention (CDC), the Center for Medicare and Medicaid Services (CMS), and Massachusetts Department of Public Health (DPH) to reduce the spread and impact of COVID-19, since the onset including:

- Enhanced infection control precautions and implementation of PPE Coaches
- Screening residents, staff, and essential visitors for expanded list of symptoms
- Adherence to DPH policies around visitation and entry of people to the building
- Testing staff and residents for COVID-19 based on current protocols and availability of tests
- Continued evaluation of communal activities and dining based on daily reporting
- Provision of compassionate care bedside visits; telehealth utilization; virtual visits
- Strategic cohorting of room assignments and quarantining for new admissions and current residents
- Careful adherence to droplet precaution protocols

Due to government privacy requirements, we cannot divulge specific information about the individuals who have confirmed or suspected COVID-19, unless they are your family member, and you have the necessary permissions to receive such information.

We know you are concerned about your loved one. You are encouraged to call the individual affiliate to get the latest update on visitation, we will contact you directly if your loved one is suspected or diagnosed with COVID-19. We thank you for your support and hope that you stay healthy and safe.

COVID-19 Update by affiliate as of March 19, 2022

3/19/2022						
	New Confirmed Positive Resident(s) Today	Cumulative Confirmed Covid-19 Residents Since Onset of Pandemic March 2020 (Includes Past and Current)	New Confirmed Positive Staff Today	Cumulative Confirmed Covid-19 Staff Since Onset of Pandemic March 2020 (Includes Past and Current)	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	0	58	0	85	0	Yes
Charlene Manor	0	150	0	69	0	Yes
Day Brook Village	0	124	0	118	0	Yes
East Longmeadow	0	106	0	119	0	Yes
Fairview Commons	0	81	0	51	0	Yes
Hathaway	0	198	0	143	0	Yes
Hillcrest Commons	0	185	0	139	0	Yes
Hunt	0	180	0	66	0	Yes
Kimball Farms Nursing Care Ctr.	0	70	0	62	0	Yes
Linda Manor	0	140	1	91	0	Yes
Mt. Greylock	0	9	0	49	0	Yes
North Adams Commons	0	85	0	57	0	Yes
Pilgrim	0	137	0	119	0	Yes
Williamstown Commons	0	160	0	97	0	Yes
Windsor	0	61	0	62	0	Yes

March 24, 2022

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand that transparency in how we care for them, and communication with our extended community of residents, family members and staff is critically important. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates have been working incredibly hard since the beginning of this pandemic to manage the crisis and continue to do everything possible to further prevent or limit the spread of this virus.

We have been taking steps based on guidance from the Centers for Disease Control and Prevention (CDC), the Center for Medicare and Medicaid Services (CMS), and Massachusetts Department of Public Health (DPH) to reduce the spread and impact of COVID-19, since the onset including:

- Enhanced infection control precautions and implementation of PPE Coaches
- Screening residents, staff, and essential visitors for expanded list of symptoms
- Adherence to DPH policies around visitation and entry of people to the building
- Testing staff and residents for COVID-19 based on current protocols and availability of tests
- Continued evaluation of communal activities and dining based on daily reporting
- Provision of compassionate care bedside visits; telehealth utilization; virtual visits
- Strategic cohorting of room assignments and quarantining for new admissions and current residents
- Careful adherence to droplet precaution protocols

Due to government privacy requirements, we cannot divulge specific information about the individuals who have confirmed or suspected COVID-19, unless they are your family member, and you have the necessary permissions to receive such information.

We know you are concerned about your loved one. You are encouraged to call the individual affiliate to get the latest update on visitation, we will contact you directly if your loved one is suspected or diagnosed with COVID-19. We thank you for your support and hope that you stay healthy and safe.

COVID-19 Update by affiliate as of March 24, 2022

3/24/2022	New Confirmed Positive Resident(s) Today	Cumulative Confirmed Covid- 19 Residents Since Onset of Pandemic March 2020 (Includes Past and Current)	New Confirmed Positive Staff Today	Cumulative Confirmed Covid-19 Staff Since Onset of Pandemic March 2020 (Includes Past and Current)	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	0	58	0	85	0	Yes
Charlene Manor	0	150	0	69	0	Yes
Day Brook Village	0	124	1	119	0	Yes
East Longmeadow	0	106	0	119	0	Yes
Fairview Commons	0	81	0	51	0	Yes
Hathaway	0	198	0	143	0	Yes
Hillcrest Commons	0	185	1	140	0	Yes
Hunt	0	180	0	66	0	Yes
Kimball Farms Nursing Care Ctr.	0	70	0	62	0	Yes
Linda Manor	0	140	0	91	0	Yes
Mt. Greylock	0	9	0	49	0	Yes
North Adams Commons	0	85	0	57	0	Yes
Pilgrim	0	137	0	119	0	Yes
Williamstown Commons	0	160	0	97	0	Yes
Windsor	0	61	0	62	0	Yes

March 3, 2022

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand that transparency in how we care for them, and communication with our extended community of residents, family members and staff is critically important. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates have been working incredibly hard since the beginning of this pandemic to manage the crisis and continue to do everything possible to further prevent or limit the spread of this virus.

We have been taking steps based on guidance from the Centers for Disease Control and Prevention (CDC), the Center for Medicare and Medicaid Services (CMS), and Massachusetts Department of Public Health (DPH) to reduce the spread and impact of COVID-19, since the onset including:

- Enhanced infection control precautions and implementation of PPE Coaches
- Screening residents, staff, and essential visitors for expanded list of symptoms
- Adherence to DPH policies around visitation and entry of people to the building
- Testing staff and residents for COVID-19 based on current protocols and availability of tests
- Continued evaluation of communal activities and dining based on daily reporting
- Provision of compassionate care bedside visits; telehealth utilization; virtual visits
- Strategic cohorting of room assignments and quarantining for new admissions and current residents
- Careful adherence to droplet precaution protocols

Due to government privacy requirements, we cannot divulge specific information about the individuals who have confirmed or suspected COVID-19, unless they are your family member, and you have the necessary permissions to receive such information.

We know you are concerned about your loved one. You are encouraged to call the individual affiliate to get the latest update on visitation, we will contact you directly if your loved one is suspected or diagnosed with COVID-19. We thank you for your support and hope that you stay healthy and safe.

COVID-19 Update by affiliate as of March 3, 2022

3/3/2022	New Confirmed Positive Resident(s) Today	Cumulative Confirmed Covid-19 Residents Since Onset of Pandemic March 2020 (Includes Past and Current)	New Confirmed Positive Staff Today	Cumulative Confirmed Covid-19 Staff Since Onset of Pandemic March 2020 (Includes Past and Current)	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	0	58	0	83	0	Yes
Charlene Manor	0	150	0	69	0	Yes
Day Brook Village	0	124	0	118	0	Yes
East Longmeadow	0	106	0	119	0	Yes
Fairview Commons	0	81	0	51	0	Yes
Hathaway	0	198	0	143	0	Yes
Hillcrest Commons	0	185	0	139	0	Yes
Hunt	0	180	0	66	0	Yes
Kimball Farms Nursing Care Ctr.	0	70	0	62	0	Yes
Linda Manor	0	140	0	90	0	Yes
Mt. Greylock	0	9	0	45	0	Yes
North Adams Commons	0	83	0	57	0	Yes
Pilgrim	0	137	0	119	0	Yes
Williamstown Commons	1	159	1	96	0	Yes
Windsor	0	61	1	62	0	Yes

March 4, 2022

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand that transparency in how we care for them, and communication with our extended community of residents, family members and staff is critically important. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates have been working incredibly hard since the beginning of this pandemic to manage the crisis and continue to do everything possible to further prevent or limit the spread of this virus.

We have been taking steps based on guidance from the Centers for Disease Control and Prevention (CDC), the Center for Medicare and Medicaid Services (CMS), and Massachusetts Department of Public Health (DPH) to reduce the spread and impact of COVID-19, since the onset including:

- Enhanced infection control precautions and implementation of PPE Coaches
- Screening residents, staff, and essential visitors for expanded list of symptoms
- Adherence to DPH policies around visitation and entry of people to the building
- Testing staff and residents for COVID-19 based on current protocols and availability of tests
- Continued evaluation of communal activities and dining based on daily reporting
- Provision of compassionate care bedside visits; telehealth utilization; virtual visits
- Strategic cohorting of room assignments and quarantining for new admissions and current residents
- Careful adherence to droplet precaution protocols

Due to government privacy requirements, we cannot divulge specific information about the individuals who have confirmed or suspected COVID-19, unless they are your family member, and you have the necessary permissions to receive such information.

We know you are concerned about your loved one. You are encouraged to call the individual affiliate to get the latest update on visitation, we will contact you directly if your loved one is suspected or diagnosed with COVID-19. We thank you for your support and hope that you stay healthy and safe.

COVID-19 Update by affiliate as of March 4, 2022

3/4/2022	New Confirmed Positive Resident(s) Today	Cumulative Confirmed Covid-19 Residents Since Onset of Pandemic March 2020 (Includes Past and Current)	New Confirmed Positive Staff Today	Cumulative Confirmed Covid-19 Staff Since Onset of Pandemic March 2020 (Includes Past and Current)	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	0	58	0	83	0	Yes
Charlene Manor	0	150	0	69	0	Yes
Day Brook Village	0	124	0	118	0	Yes
East Longmeadow	0	106	0	119	0	Yes
Fairview Commons	0	81	0	51	0	Yes
Hathaway	0	198	0	143	0	Yes
Hillcrest Commons	0	185	0	139	0	Yes
Hunt	0	180	0	66	0	Yes
Kimball Farms Nursing Care Ctr.	0	70	0	62	0	Yes
Linda Manor	0	140	0	90	0	Yes
Mt. Greylock	0	9	0	45	0	Yes
North Adams Commons	0	83	0	57	0	Yes
Pilgrim	0	137	0	119	0	Yes
Williamstown Commons	1	160	0	96	0	Yes
Windsor	0	61	0	62	0	Yes

March 9, 2022

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand that transparency in how we care for them, and communication with our extended community of residents, family members and staff is critically important. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates have been working incredibly hard since the beginning of this pandemic to manage the crisis and continue to do everything possible to further prevent or limit the spread of this virus.

We have been taking steps based on guidance from the Centers for Disease Control and Prevention (CDC), the Center for Medicare and Medicaid Services (CMS), and Massachusetts Department of Public Health (DPH) to reduce the spread and impact of COVID-19, since the onset including:

- Enhanced infection control precautions and implementation of PPE Coaches
- Screening residents, staff, and essential visitors for expanded list of symptoms
- Adherence to DPH policies around visitation and entry of people to the building
- Testing staff and residents for COVID-19 based on current protocols and availability of tests
- Continued evaluation of communal activities and dining based on daily reporting
- Provision of compassionate care bedside visits; telehealth utilization; virtual visits
- Strategic cohorting of room assignments and quarantining for new admissions and current residents
- Careful adherence to droplet precaution protocols

Due to government privacy requirements, we cannot divulge specific information about the individuals who have confirmed or suspected COVID-19, unless they are your family member, and you have the necessary permissions to receive such information.

We know you are concerned about your loved one. You are encouraged to call the individual affiliate to get the latest update on visitation, we will contact you directly if your loved one is suspected or diagnosed with COVID-19. We thank you for your support and hope that you stay healthy and safe.

COVID-19 Update by affiliate as of March 9, 2022

3/9/2022	New Confirmed Positive Resident(s) Today	Cumulative Confirmed Covid-19 Residents Since Onset of Pandemic March 2020 (Includes Past and Current)	New Confirmed Positive Staff Today	Cumulative Confirmed Covid-19 Staff Since Onset of Pandemic March 2020 (Includes Past and Current)	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	0	58	0	83	0	Yes
Charlene Manor	0	150	0	69	0	Yes
Day Brook Village	0	124	0	118	0	Yes
East Longmeadow	0	106	0	119	0	Yes
Fairview Commons	0	81	0	51	0	Yes
Hathaway	0	198	0	143	0	Yes
Hillcrest Commons	0	185	0	139	0	Yes
Hunt	0	180	0	66	0	Yes
Kimball Farms Nursing Care Ctr.	0	70	0	62	0	Yes
Linda Manor	0	140	0	90	0	Yes
Mt. Greylock	0	9	0	45	0	Yes
North Adams Commons	1	84	0	57	0	Yes
Pilgrim	0	137	0	119	0	Yes
Williamstown Commons	0	160	1	97	0	Yes
Windsor	0	61	0	62	0	Yes

March 10, 2022

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand that transparency in how we care for them, and communication with our extended community of residents, family members and staff is critically important. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates have been working incredibly hard since the beginning of this pandemic to manage the crisis and continue to do everything possible to further prevent or limit the spread of this virus.

We have been taking steps based on guidance from the Centers for Disease Control and Prevention (CDC), the Center for Medicare and Medicaid Services (CMS), and Massachusetts Department of Public Health (DPH) to reduce the spread and impact of COVID-19, since the onset including:

- Enhanced infection control precautions and implementation of PPE Coaches
- Screening residents, staff, and essential visitors for expanded list of symptoms
- Adherence to DPH policies around visitation and entry of people to the building
- Testing staff and residents for COVID-19 based on current protocols and availability of tests
- Continued evaluation of communal activities and dining based on daily reporting
- Provision of compassionate care bedside visits; telehealth utilization; virtual visits
- Strategic cohorting of room assignments and quarantining for new admissions and current residents
- Careful adherence to droplet precaution protocols

Due to government privacy requirements, we cannot divulge specific information about the individuals who have confirmed or suspected COVID-19, unless they are your family member, and you have the necessary permissions to receive such information.

We know you are concerned about your loved one. You are encouraged to call the individual affiliate to get the latest update on visitation, we will contact you directly if your loved one is suspected or diagnosed with COVID-19. We thank you for your support and hope that you stay healthy and safe.

COVID-19 Update by affiliate as of March 10, 2022

3/10/2022	New Confirmed Positive Resident(s) Today	Cumulative Confirmed Covid-19 Residents Since Onset of Pandemic March 2020 (Includes Past and Current)	New Confirmed Positive Staff Today	Cumulative Confirmed Covid-19 Staff Since Onset of Pandemic March 2020 (Includes Past and Current)	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	0	58	1	84	0	Yes
Charlene Manor	0	150	0	69	0	Yes
Day Brook Village	0	124	0	118	0	Yes
East Longmeadow	0	106	0	119	0	Yes
Fairview Commons	0	81	0	51	0	Yes
Hathaway	0	198	0	143	0	Yes
Hillcrest Commons	0	185	0	139	0	Yes
Hunt	0	180	0	66	0	Yes
Kimball Farms Nursing Care Ctr.	0	70	0	62	0	Yes
Linda Manor	0	140	0	90	0	Yes
Mt. Greylock	0	9	0	45	0	Yes
North Adams Commons	0	84	0	57	0	Yes
Pilgrim	0	137	0	119	0	Yes
Williamstown Commons	0	160	0	97	0	Yes
Windsor	0	61	0	62	0	Yes

March 11, 2022

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand that transparency in how we care for them, and communication with our extended community of residents, family members and staff is critically important. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates have been working incredibly hard since the beginning of this pandemic to manage the crisis and continue to do everything possible to further prevent or limit the spread of this virus.

We have been taking steps based on guidance from the Centers for Disease Control and Prevention (CDC), the Center for Medicare and Medicaid Services (CMS), and Massachusetts Department of Public Health (DPH) to reduce the spread and impact of COVID-19, since the onset including:

- Enhanced infection control precautions and implementation of PPE Coaches
- Screening residents, staff, and essential visitors for expanded list of symptoms
- Adherence to DPH policies around visitation and entry of people to the building
- Testing staff and residents for COVID-19 based on current protocols and availability of tests
- Continued evaluation of communal activities and dining based on daily reporting
- Provision of compassionate care bedside visits; telehealth utilization; virtual visits
- Strategic cohorting of room assignments and quarantining for new admissions and current residents
- Careful adherence to droplet precaution protocols

Due to government privacy requirements, we cannot divulge specific information about the individuals who have confirmed or suspected COVID-19, unless they are your family member, and you have the necessary permissions to receive such information.

We know you are concerned about your loved one. You are encouraged to call the individual affiliate to get the latest update on visitation, we will contact you directly if your loved one is suspected or diagnosed with COVID-19. We thank you for your support and hope that you stay healthy and safe.

COVID-19 Update by affiliate as of March 11, 2022

3/11/2022	New Confirmed Positive Resident(s) Today	Cumulative Confirmed Covid-19 Residents Since Onset of Pandemic March 2020 (Includes Past and Current)	New Confirmed Positive Staff Today	Cumulative Confirmed Covid-19 Staff Since Onset of Pandemic March 2020 (Includes Past and Current)	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	0	58	0	84	0	Yes
Charlene Manor	0	150	0	69	0	Yes
Day Brook Village	0	124	0	118	0	Yes
East Longmeadow	0	106	0	119	0	Yes
Fairview Commons	0	81	0	51	0	Yes
Hathaway	0	198	0	143	0	Yes
Hillcrest Commons	0	185	0	139	0	Yes
Hunt	0	180	0	66	0	Yes
Kimball Farms Nursing Care Ctr.	0	70	0	62	0	Yes
Linda Manor	0	140	0	90	0	Yes
Mt. Greylock	0	9	0	45	0	Yes
North Adams Commons	1	85	0	57	0	Yes
Pilgrim	0	137	0	119	0	Yes
Williamstown Commons	0	160	0	97	0	Yes
Windsor	0	61	0	62	0	Yes

March 12, 2022

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand that transparency in how we care for them, and communication with our extended community of residents, family members and staff is critically important. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates have been working incredibly hard since the beginning of this pandemic to manage the crisis and continue to do everything possible to further prevent or limit the spread of this virus.

We have been taking steps based on guidance from the Centers for Disease Control and Prevention (CDC), the Center for Medicare and Medicaid Services (CMS), and Massachusetts Department of Public Health (DPH) to reduce the spread and impact of COVID-19, since the onset including:

- Enhanced infection control precautions and implementation of PPE Coaches
- Screening residents, staff, and essential visitors for expanded list of symptoms
- Adherence to DPH policies around visitation and entry of people to the building
- Testing staff and residents for COVID-19 based on current protocols and availability of tests
- Continued evaluation of communal activities and dining based on daily reporting
- Provision of compassionate care bedside visits; telehealth utilization; virtual visits
- Strategic cohorting of room assignments and quarantining for new admissions and current residents
- Careful adherence to droplet precaution protocols

Due to government privacy requirements, we cannot divulge specific information about the individuals who have confirmed or suspected COVID-19, unless they are your family member, and you have the necessary permissions to receive such information.

We know you are concerned about your loved one. You are encouraged to call the individual affiliate to get the latest update on visitation, we will contact you directly if your loved one is suspected or diagnosed with COVID-19. We thank you for your support and hope that you stay healthy and safe.

COVID-19 Update by affiliate as of March 12, 2022

3/12/2022	New Confirmed Positive Resident(s) Today	Cumulative Confirmed Covid-19 Residents Since Onset of Pandemic March 2020 (Includes Past and Current)	New Confirmed Positive Staff Today	Cumulative Confirmed Covid-19 Staff Since Onset of Pandemic March 2020 (Includes Past and Current)	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	0	58	0	84	0	Yes
Charlene Manor	0	150	0	69	0	Yes
Day Brook Village	0	124	0	118	0	Yes
East Longmeadow	0	106	0	119	0	Yes
Fairview Commons	0	81	0	51	0	Yes
Hathaway	0	198	0	143	0	Yes
Hillcrest Commons	0	185	0	139	0	Yes
Hunt	0	180	0	66	0	Yes
Kimball Farms Nursing Care Ctr.	0	70	0	62	0	Yes
Linda Manor	0	140	0	90	0	Yes
Mt. Greylock	0	9	1	46	0	Yes
North Adams Commons	0	85	0	57	0	Yes
Pilgrim	0	137	0	119	0	Yes
Williamstown Commons	0	160	0	97	0	Yes
Windsor	0	61	0	62	0	Yes

March 15, 2022

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand that transparency in how we care for them, and communication with our extended community of residents, family members and staff is critically important. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates have been working incredibly hard since the beginning of this pandemic to manage the crisis and continue to do everything possible to further prevent or limit the spread of this virus.

We have been taking steps based on guidance from the Centers for Disease Control and Prevention (CDC), the Center for Medicare and Medicaid Services (CMS), and Massachusetts Department of Public Health (DPH) to reduce the spread and impact of COVID-19, since the onset including:

- Enhanced infection control precautions and implementation of PPE Coaches
- Screening residents, staff, and essential visitors for expanded list of symptoms
- Adherence to DPH policies around visitation and entry of people to the building
- Testing staff and residents for COVID-19 based on current protocols and availability of tests
- Continued evaluation of communal activities and dining based on daily reporting
- Provision of compassionate care bedside visits; telehealth utilization; virtual visits
- Strategic cohorting of room assignments and quarantining for new admissions and current residents
- Careful adherence to droplet precaution protocols

Due to government privacy requirements, we cannot divulge specific information about the individuals who have confirmed or suspected COVID-19, unless they are your family member, and you have the necessary permissions to receive such information.

We know you are concerned about your loved one. You are encouraged to call the individual affiliate to get the latest update on visitation, we will contact you directly if your loved one is suspected or diagnosed with COVID-19. We thank you for your support and hope that you stay healthy and safe.

COVID-19 Update by affiliate as of March 15, 2022

3/15/2022	New Confirmed Positive Resident(s) Today	Cumulative Confirmed Covid-19 Residents Since Onset of Pandemic March 2020 (Includes Past and Current)	New Confirmed Positive Staff Today	Cumulative Confirmed Covid-19 Staff Since Onset of Pandemic March 2020 (Includes Past and Current)	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	0	58	0	84	0	Yes
Charlene Manor	0	150	0	69	0	Yes
Day Brook Village	0	124	0	118	0	Yes
East Longmeadow	0	106	0	119	0	Yes
Fairview Commons	0	81	0	51	0	Yes
Hathaway	0	198	0	143	0	Yes
Hillcrest Commons	0	185	0	139	0	Yes
Hunt	0	180	0	66	0	Yes
Kimball Farms Nursing Care Ctr.	0	70	0	62	0	Yes
Linda Manor	0	140	0	90	0	Yes
Mt. Greylock	0	9	1	47	0	Yes
North Adams Commons	0	85	0	57	0	Yes
Pilgrim	0	137	0	119	0	Yes
Williamstown Commons	0	160	0	97	0	Yes
Windsor	0	61	0	62	0	Yes