Berkshire Healthcare
Rehabilitation • Nursing • Senior Housing

September 2, 2021 [*THIS REPORT WILL BE UPDATED WHEN THERE ARE CHANGES*]

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand that transparency in how we care for them, and communication with our extended community of residents, family members and staff is critically important. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates have been working incredibly hard since the beginning of this pandemic to manage the crisis and continue to do everything possible to further prevent or limit the spread of this virus.

We have been taking steps based on guidance from the Centers for Disease Control and Prevention (CDC), the Center for Medicare and Medicaid Services (CMS), and Massachusetts Department of Public Health (DPH) to reduce the spread and impact of COVID-19, since the onset including:

- Enhanced infection control precautions and implementation of PPE Coaches
- Screening residents, staff, and essential visitors for expanded list of symptoms
- Adherence to DPH policies around visitation and entry of people to the building
- Testing staff and residents for COVID-19 based on current protocols and availability of tests
- Continued evaluation of communal activities and dining based on daily reporting
- Provision of compassionate care bedside visits; telehealth utilization; virtual visits
- Strategic cohorting of room assignments and quarantining for new admissions and current residents
- Careful adherence to droplet precaution protocols

Due to government privacy requirements, we cannot divulge specific information about the individuals who have confirmed or suspected COVID-19, unless they are your family member, and you have the necessary permissions to receive such information.

We know you are concerned about your loved one. You are encouraged to call the individual affiliate to get the latest update on visitation, we will contact you directly if your loved one is suspected or diagnosed with COVID-19. We thank you for your support and hope that you stay healthy and safe.

COVID-19 Update by affiliate as of September 2, 2021

9/2/2021	Current Confirmed Covid-19 Resident	2020-2021 Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	2020-2021 Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Availabl e
Skilled Nursing Affiliates						
Bourne Manor	7	19	1	26	0	Yes
Charlene Manor	0	113	1	41	0	Yes
Day Brook Village	0	97	1	54	0	Yes
East Longmeadow	0	98	2	48	0	Yes
Fairview Commons	0	67	1	25	0	Yes
Hathaway	0	131	0	57	0	Yes
Hillcrest Commons	0	173	1	85	0	Yes
Hunt	0	148	0	42	0	Yes
Kimball Farms Nursing Care Ctr.	0	61	0	25	0	Yes
Linda Manor	0	80	0	34	0	Yes
Mt. Greylock	0	5	1	12	0	Yes
North Adams Commons	0	60	1	20	0	Yes
Pilgrim	0	99	0	64	0	Yes
Williamstown Commons	0	113	1	37	0	Yes
Windsor	0	51	0	26	0	Yes

Berkshire Healthcare
Rehabilitation • Nursing • Senior Housing

September 3, 2021 [*THIS REPORT WILL BE UPDATED WHEN THERE ARE CHANGES*]

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- Adherence to DPH policies around visitation and entry of people to the building
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- Provision of compassionate care bedside visits; telehealth utilization; virtual visits
- Strategic cohorting of room assignments and quarantining for new admissions and current residents
- Careful adherence to droplet precaution protocols

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COVID-19 Update by affiliate as of September 3, 2021

9/3/2021	Current Confirmed Covid-19 Resident	2020-2021 Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	2020-2021 Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Availabl e
Skilled Nursing Affiliates						
Bourne Manor	7	21	1	26	0	Yes
Charlene Manor	0	113	1	41	0	Yes
Day Brook Village	0	97	0	54	0	Yes
East Longmeadow	0	98	2	48	0	Yes
Fairview Commons	0	67	1	25	0	Yes
Hathaway	0	131	0	57	0	Yes
Hillcrest Commons	0	173	0	85	0	Yes
Hunt	0	148	0	42	0	Yes
Kimball Farms Nursing Care Ctr.	0	61	0	25	0	Yes
Linda Manor	0	80	0	34	0	Yes
Mt. Greylock	0	5	1	12	0	Yes
North Adams Commons	0	60	1	20	0	Yes
Pilgrim	0	99	0	64	0	Yes
Williamstown Commons	0	113	1	37	0	Yes
Windsor	0	51	0	26	0	Yes

Berkshire Healthcare
Rehabilitation • Nursing • Senior Housing

September 7, 2021 [*THIS REPORT WILL BE UPDATED WHEN THERE ARE CHANGES*]

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- Careful adherence to droplet precaution protocols

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COVID-19 Update by affiliate as of September 6, 2021

9/6/2021	Current Confirmed Covid-19 Resident	2020-2021 Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	2020-2021 Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	8	24	2	28	0	Yes
Charlene Manor	0	113	1	41	0	Yes
Day Brook Village	0	97	0	54	0	Yes
East Longmeadow	0	98	1	48	0	Yes
Fairview Commons	0	67	0	25	0	Yes
Hathaway	0	131	1	58	0	Yes
Hillcrest Commons	0	173	0	85	0	Yes
Hunt	0	148	0	42	0	Yes
Kimball Farms Nursing Care Ctr.	0	61	0	25	0	Yes
Linda Manor	0	80	0	34	0	Yes
Mt. Greylock	0	5	1	12	0	Yes
North Adams Commons	0	60	0	20	0	Yes
Pilgrim	0	99	1	65	0	Yes
Williamstown Commons	0	113	1	38	0	Yes
Windsor	0	51	0	26	0	Yes

Berkshire Healthcare
Rehabilitation • Nursing • Senior Housing

September 8, 2021 [*THIS REPORT WILL BE UPDATED WHEN THERE ARE CHANGES*]

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COVID-19 Update by affiliate as of September 7, 2021

9/7/2021	Current Confirmed Covid-19 Resident	2020-2021 Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	2020-2021 Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Availabl e
Skilled Nursing Affiliates						
Bourne Manor	8	24	2	28	0	0
Charlene Manor	0	113	1	41	0	0
Day Brook Village	0	97	0	54	0	Yes
East Longmeadow	0	98	1	48	0	Yes
Fairview Commons	0	67	0	25	0	Yes
Hathaway	0	131	0	58	0	Yes
Hillcrest Commons	0	173	0	85	0	Yes
Hunt	0	148	0	42	0	0
Kimball Farms Nursing Care Ctr.	0	61	0	25	0	Yes
Linda Manor	0	80	0	34	0	Yes
Mt. Greylock	0	5	1	12	0	0
North Adams Commons	0	60	0	20	0	0
Pilgrim	0	99	1	65	0	0
Williamstown Commons	0	113	1	38	0	Yes
Windsor	0	51	0	26	0	0

Berkshire Healthcare
Rehabilitation • Nursing • Senior Housing

September 9, 2021 [*THIS REPORT WILL BE UPDATED WHEN THERE ARE CHANGES*]

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COVID-19 Update by affiliate as of September 9, 2021

9/9/2021	Current Confirmed Covid-19 Resident	2020-2021 Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	2020-2021 Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Availabl e
Skilled Nursing Affiliates						
Bourne Manor	10	31	2	28	0	Yes
Charlene Manor	0	113	1	41	0	0
Day Brook Village	0	97	0	54	0	0
East Longmeadow	0	98	1	48	0	0
Fairview Commons	0	67	0	25	0	0
Hathaway	0	131	0	58	0	0
Hillcrest Commons	0	173	0	85	0	0
Hunt	0	148	0	42	0	0
Kimball Farms Nursing Care Ctr.	0	61	0	25	0	Yes
Linda Manor	0	80	0	34	0	0
Mt. Greylock	0	6	2	13	0	Yes
North Adams Commons	0	60	0	20	0	0
Pilgrim	0	99	1	65	0	0
Williamstown Commons	0	113	1	38	0	Yes
Windsor	0	51	1	27	0	Yes

Berkshire Healthcare
Rehabilitation • Nursing • Senior Housing

September 10, 2021 [*THIS REPORT WILL BE UPDATED WHEN THERE ARE CHANGES*]

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COVID-19 Update by affiliate as of September 10, 2021

9/10/2021	Current Confirmed Covid-19 Resident	2020-2021 Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	2020-2021 Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Availabl e
Skilled Nursing Affiliates						
Bourne Manor	10	30	1	27	0	Yes
Charlene Manor	0	113	1	41	0	Yes
Day Brook Village	0	97	0	54	0	Yes
East Longmeadow	0	98	0	48	0	Yes
Fairview Commons	0	67	0	25	0	Yes
Hathaway	0	131	2	60	0	Yes
Hillcrest Commons	0	173	0	85	0	Yes
Hunt	0	148	0	42	0	Yes
Kimball Farms Nursing Care Ctr.	0	61	0	25	0	Yes
Linda Manor	0	80	0	34	0	Yes
Mt. Greylock	1	6	2	13	0	Yes
North Adams Commons	0	60	0	20	0	Yes
Pilgrim	0	99	1	65	0	Yes
Williamstown Commons	0	113	1	38	0	Yes
Windsor	0	51	1	27	0	Yes

Berkshire Healthcare
Rehabilitation • Nursing • Senior Housing

September 12, 2021 [*THIS REPORT WILL BE UPDATED WHEN THERE ARE CHANGES*]

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand that transparency in how we care for them, and communication with our extended community of residents, family members and staff is critically important. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates have been working incredibly hard since the beginning of this pandemic to manage the crisis and continue to do everything possible to further prevent or limit the spread of this virus.

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COVID-19 Update by affiliate as of September 12, 2021

9/12/2021	Current Confirmed Covid-19 Resident	2020-2021 Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	2020-2021 Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Availabl e
Skilled Nursing Affiliates						
Bourne Manor	11	31	1	27	0	Yes
Charlene Manor	0	113	1	41	0	Yes
Day Brook Village	0	97	0	54	0	Yes
East Longmeadow	1	99	0	48	0	Yes
Fairview Commons	0	67	0	25	0	Yes
Hathaway	0	131	2	60	0	Yes
Hillcrest Commons	0	173	0	85	0	Yes
Hunt	0	148	0	42	0	Yes
Kimball Farms Nursing Care Ctr.	0	61	0	25	0	Yes
Linda Manor	0	80	0	34	0	Yes
Mt. Greylock	1	6	2	13	0	Yes
North Adams Commons	0	60	0	20	0	Yes
Pilgrim	0	99	1	65	0	Yes
Williamstown Commons	0	113	1	38	0	Yes
Windsor	0	51	1	27	0	Yes

Berkshire Healthcare
Rehabilitation • Nursing • Senior Housing

September 13, 2021 [*THIS REPORT WILL BE UPDATED WHEN THERE ARE CHANGES*]

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COVID-19 Update by affiliate as of September 13, 2021

9/13/2021	Current Confirmed Covid-19 Resident	2020-2021 Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	2020-2021 Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Availabl e
Skilled Nursing Affiliates						
Bourne Manor	8	31	2	28	0	Yes
Charlene Manor	0	113	0	41	0	Yes
Day Brook Village	0	97	0	54	0	Yes
East Longmeadow	1	99	0	48	0	Yes
Fairview Commons	0	67	0	25	0	Yes
Hathaway	0	131	2	60	0	Yes
Hillcrest Commons	0	173	0	85	0	Yes
Hunt	0	148	0	42	0	Yes
Kimball Farms Nursing Care Ctr.	0	61	0	25	0	Yes
Linda Manor	0	80	0	34	0	Yes
Mt. Greylock	1	6	2	13	0	Yes
North Adams Commons	0	60	0	20	0	Yes
Pilgrim	0	99	1	65	0	Yes
Williamstown Commons	0	113	0	38	0	Yes
Windsor	0	51	1	27	0	Yes

Berkshire Healthcare
Rehabilitation • Nursing • Senior Housing

September 14, 2021 [*THIS REPORT WILL BE UPDATED WHEN THERE ARE CHANGES*]

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COVID-19 Update by affiliate as of September 14, 2021

9/14/2021	Current Confirmed Covid-19 Resident	2020-2021 Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	2020-2021 Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Availabl e
Skilled Nursing Affiliates						
Bourne Manor	8	31	2	28	0	Yes
Charlene Manor	0	113	0	41	0	Yes
Day Brook Village	0	97	0	54	0	Yes
East Longmeadow	1	99	0	48	0	Yes
Fairview Commons	0	67	0	25	0	Yes
Hathaway	0	131	2	60	0	Yes
Hillcrest Commons	0	173	0	85	0	Yes
Hunt	0	148	0	42	0	Yes
Kimball Farms Nursing Care Ctr.	0	61	0	25	0	Yes
Linda Manor	0	80	0	34	0	Yes
Mt. Greylock	1	6	2	13	0	Yes
North Adams Commons	0	60	0	20	0	Yes
Pilgrim	0	99	1	65	0	Yes
Williamstown Commons	0	113	0	38	0	Yes
Windsor	0	51	2	28	0	Yes

Berkshire Healthcare
Rehabilitation • Nursing • Senior Housing

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COVID-19 Update by affiliate as of September 15, 2021

9/15/2021	Current Confirmed Covid-19 Resident	2020-2021 Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	2020-2021 Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Availabl e
Skilled Nursing Affiliates						
Bourne Manor	6	31	2	28	0	Yes
Charlene Manor	0	113	0	41	0	Yes
Day Brook Village	0	97	0	54	0	Yes
East Longmeadow	1	99	0	48	0	Yes
Fairview Commons	0	67	0	25	0	Yes
Hathaway	0	131	2	60	0	Yes
Hillcrest Commons	0	173	0	85	0	Yes
Hunt	0	148	0	42	0	Yes
Kimball Farms Nursing Care Ctr.	0	61	0	25	0	Yes
Linda Manor	0	80	0	34	0	Yes
Mt. Greylock	1	6	1	13	0	Yes
North Adams Commons	0	60	0	20	0	Yes
Pilgrim	0	99	1	65	0	Yes
Williamstown Commons	0	113	0	38	0	Yes
Windsor	0	51	2	28	0	Yes

Berkshire Healthcare
Rehabilitation • Nursing • Senior Housing

September 16, 2021 [*THIS REPORT WILL BE UPDATED WHEN THERE ARE CHANGES*]

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand that transparency in how we care for them, and communication with our extended community of residents, family members and staff is critically important. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates have been working incredibly hard since the beginning of this pandemic to manage the crisis and continue to do everything possible to further prevent or limit the spread of this virus.

We have been taking steps based on guidance from the Centers for Disease Control and Prevention (CDC), the Center for Medicare and Medicaid Services (CMS), and Massachusetts Department of Public Health (DPH) to reduce the spread and impact of COVID-19, since the onset including:

- Enhanced infection control precautions and implementation of PPE Coaches
- Screening residents, staff, and essential visitors for expanded list of symptoms
- Adherence to DPH policies around visitation and entry of people to the building
- Testing staff and residents for COVID-19 based on current protocols and availability of tests
- Continued evaluation of communal activities and dining based on daily reporting
- Provision of compassionate care bedside visits; telehealth utilization; virtual visits
- Strategic cohorting of room assignments and quarantining for new admissions and current residents
- Careful adherence to droplet precaution protocols

Due to government privacy requirements, we cannot divulge specific information about the individuals who have confirmed or suspected COVID-19, unless they are your family member, and you have the necessary permissions to receive such information.

We know you are concerned about your loved one. You are encouraged to call the individual affiliate to get the latest update on visitation, we will contact you directly if your loved one is suspected or diagnosed with COVID-19. We thank you for your support and hope that you stay healthy and safe.

COVID-19 Update by affiliate as of September 16, 2021

9/16/2021	Current Confirmed Covid-19 Resident	2020-2021 Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	2020-2021 Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Availabl e
Skilled Nursing Affiliates						
Bourne Manor	6	31	2	28	0	Yes
Charlene Manor	0	113	0	41	0	Yes
Day Brook Village	0	97	0	54	0	Yes
East Longmeadow	1	99	0	48	0	Yes
Fairview Commons	0	67	0	25	0	Yes
Hathaway	0	131	2	60	0	Yes
Hillcrest Commons	0	173	0	85	0	Yes
Hunt	0	148	0	42	0	Yes
Kimball Farms Nursing Care Ctr.	0	61	0	25	0	Yes
Linda Manor	0	80	0	34	0	Yes
Mt. Greylock	1	6	1	13	0	Yes
North Adams Commons	0	60	0	20	0	Yes
Pilgrim	0	99	1	65	0	Yes
Williamstown Commons	0	113	0	38	0	Yes
Windsor	0	51	2	28	0	Yes

Berkshire Healthcare
Rehabilitation • Nursing • Senior Housing

September 28, 2021 [*THIS REPORT WILL BE UPDATED WHEN THERE ARE CHANGES*]

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand that transparency in how we care for them, and communication with our extended community of residents, family members and staff is critically important. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates have been working incredibly hard since the beginning of this pandemic to manage the crisis and continue to do everything possible to further prevent or limit the spread of this virus.

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COVID-19 Update by affiliate as of September 28, 2021

9/28/2021	Current Confirmed Covid-19 Resident	2020-2021 Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	2020-2021 Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Availabl e
Skilled Nursing Affiliates						
Bourne Manor	2	35	1	28	0	Yes
Charlene Manor	0	113	0	41	0	Yes
Day Brook Village	0	97	0	54	0	Yes
East Longmeadow	0	99	1	50	0	Yes
Fairview Commons	0	67	0	25	0	Yes
Hathaway	0	131	1	61	0	Yes
Hillcrest Commons	0	173	1	86	0	Yes
Hunt	0	148	0	42	0	Yes
Kimball Farms Nursing Care Ctr.	0	61	0	25	0	Yes
Linda Manor	0	80	0	34	0	Yes
Mt. Greylock	0	6	0	13	0	Yes
North Adams Commons	0	60	0	20	0	Yes
Pilgrim	0	99	0	65	0	Yes
Williamstown Commons	0	114	1	39	0	Yes
Windsor	0	51	0	28	0	Yes

Berkshire Healthcare
Rehabilitation • Nursing • Senior Housing

September 29, 2021 [*THIS REPORT WILL BE UPDATED WHEN THERE ARE CHANGES*]

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COVID-19 Update by affiliate as of September 29, 2021

9/29/2021	Current Confirmed Covid-19 Resident	2020-2021 Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	2020-2021 Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Availabl e
Skilled Nursing Affiliates						
Bourne Manor	4	37	1	28	0	Yes
Charlene Manor	0	113	0	41	0	Yes
Day Brook Village	0	97	0	54	0	Yes
East Longmeadow	0	99	1	51	0	Yes
Fairview Commons	0	67	0	25	0	Yes
Hathaway	0	131	1	61	0	Yes
Hillcrest Commons	0	173	1	86	0	Yes
Hunt	0	148	0	42	0	Yes
Kimball Farms Nursing Care Ctr.	0	61	0	25	0	Yes
Linda Manor	0	80	0	34	0	Yes
Mt. Greylock	0	6	0	13	0	Yes
North Adams Commons	0	60	0	20	0	Yes
Pilgrim	0	99	0	65	0	Yes
Williamstown Commons	0	114	1	39	0	Yes
Windsor	0	51	2	30	0	Yes

Berkshire Healthcare
Rehabilitation • Nursing • Senior Housing

September 30, 2021 [*THIS REPORT WILL BE UPDATED WHEN THERE ARE CHANGES*]

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand that transparency in how we care for them, and communication with our extended community of residents, family members and staff is critically important. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates have been working incredibly hard since the beginning of this pandemic to manage the crisis and continue to do everything possible to further prevent or limit the spread of this virus.

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COVID-19 Update by affiliate as of September 30, 2021

9/30/2021	Current Confirmed Covid-19 Resident	2020-2021 Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	2020-2021 Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Availabl e
Skilled Nursing Affiliates						
Bourne Manor	4	37	1	28	0	Yes
Charlene Manor	0	113	0	41	0	Yes
Day Brook Village	0	97	0	54	0	Yes
East Longmeadow	0	99	1	51	0	Yes
Fairview Commons	0	67	0	25	0	Yes
Hathaway	0	131	1	61	0	Yes
Hillcrest Commons	0	173	1	86	0	Yes
Hunt	0	148	0	42	0	Yes
Kimball Farms Nursing Care Ctr.	0	61	0	25	0	Yes
Linda Manor	0	80	0	34	0	Yes
Mt. Greylock	0	6	0	13	0	Yes
North Adams Commons	0	60	0	20	0	Yes
Pilgrim	0	99	0	65	0	Yes
Williamstown Commons	0	114	1	39	0	Yes
Windsor	0	51	2	30	0	Yes