Berkshire Healthcare
Rehabilitation • Nursing • Senior Housing

February 1, 2021

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

We are taking steps based on guidance from the Centers for Disease Control and Prevention (CDC), the Center for Medicare and Medicaid Services (CMS), and Massachusetts Department of Public Health (DPH) to reduce the spread and impact of COVID-19, such as:

- Enhanced infection control precautions and implementation of PPE Coaches
- Screening residents, staff, and essential visitors for expanded list of symptoms
- Restricting visitation and entry of people to the building
- Testing staff and residents for COVID-19 based on current protocols and availability of tests
- Postponing communal activities and dining
- Provision of compassionate care bedside visits; telehealth utilization; virtual visits
- Strategic cohorting of room assignments and quarantining for new admissions and current residents
- Careful adherence to droplet precaution protocols

Due to government privacy requirements, we cannot divulge specific information about the individuals who have confirmed or suspected COVID-19, unless they are your family member, and you have the necessary permissions to receive such information.

We know you are concerned about your loved one, but it is crucial that we restrict visitation to reduce the spread of this virus to others. We will contact you directly if your loved one is suspected or diagnosed with COVID-19.
We thank you for your support in the challenging days ahead, and hope that you stay healthy and safe.

COVID-19 Update by affiliate as of February 1, 2021

2/1/2021	Current Confirmed Covid-19 Resident	2020/21 Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	2020/21 Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	1	12	3	19	0	yes
Charlene Manor	0	98	0	36	0	yes
Day Brook Village	0	91	0	44	0	yes
East Longmeadow	0	98	0	44	0	yes
Fairview Commons	16	67	3	24	0	yes
Hathaway	2	115	1	47	0	yes
Hillcrest Commons	0	173	3	83	0	yes
Hunt	0	142	0	38	0	yes
Kimball Farms Nursing Care	0	59	1	24	0	yes
Linda Manor	35	56	3	21	0	yes
Mt. Greylock	0	4	0	10	0	yes
North Adams Commons	0	3	0	2	0	yes
Pilgrim	0	98	0	60	0	yes
Williamstown Commons	0	113	0	36	0	yes
Windsor	5	51	0	24	0	yes
Housing Affiliates						
Day Brook Village	0	9	0	7	0	yes
Kimball Farms	0	1	0	16	0	yes
Linda Manor Asst. Living	0	4	0	5	0	yes

Berkshire Healthcare
Rehabilitation • Nursing • Senior Housing

February 2, 2021

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- Screening residents, staff, and essential visitors for expanded list of symptoms
- Restricting visitation and entry of people to the building
- Testing staff and residents for COVID-19 based on current protocols and availability of tests
- Postponing communal activities and dining
- Provision of compassionate care bedside visits; telehealth utilization; virtual visits
- Strategic cohorting of room assignments and quarantining for new admissions and current residents
- Careful adherence to droplet precaution protocols

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We thank you for your support in the challenging days ahead, and hope that you stay healthy and safe.

COVID-19 Update by affiliate as of February 2, 2021

2/2/2021	Current Confirmed Covid-19 Resident	2020/21 Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	2020/21 Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	1	12	3	19	0	yes
Charlene Manor	0	98	0	36	0	yes
Day Brook Village	0	91	0	44	0	yes
East Longmeadow	0	98	0	44	0	Yes
Fairview Commons	14	67	2	24	0	yes
Hathaway	2	115	1	47	0	yes
Hillcrest Commons	0	173	3	83	0	yes
Hunt	0	142	0	38	0	yes
Kimball Farms Nursing Care	0	59	1	24	0	yes
Linda Manor	35	56	4	22	0	yes
Mt. Greylock	0	4	0	10	0	yes
North Adams Commons	0	3	0	2	0	yes
Pilgrim	0	98	0	60	0	yes
Williamstown Commons	0	113	0	36	0	yes
Windsor	3	51	0	24	0	yes
Housing Affiliates						
Day Brook Village	0	9	0	7	0	yes
Kimball Farms	0	1	0	16	0	yes
Linda Manor Asst. Living	0	4	0	5	0	yes

Berkshire Healthcare
Rehabilitation • Nursing • Senior Housing

February 3, 2021

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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- Enhanced infection control precautions and implementation of PPE Coaches
- Screening residents, staff, and essential visitors for expanded list of symptoms
- Restricting visitation and entry of people to the building
- Testing staff and residents for COVID-19 based on current protocols and availability of tests
- Postponing communal activities and dining
- Provision of compassionate care bedside visits; telehealth utilization; virtual visits
- Strategic cohorting of room assignments and quarantining for new admissions and current residents
- Careful adherence to droplet precaution protocols

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We thank you for your support in the challenging days ahead, and hope that you stay healthy and safe.

COVID-19 Update by affiliate as of February 3, 2021

2/3/2021	Current Confirmed Covid-19 Resident	2020/21 Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	2020/21 Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	1	12	3	19	0	yes
Charlene Manor	0	98	0	36	0	yes
Day Brook Village	0	91	0	44	0	yes
East Longmeadow	0	98	0	44	0	Yes
Fairview Commons	13	67	2	24	0	yes
Hathaway	2	115	1	47	0	yes
Hillcrest Commons	0	173	3	83	0	yes
Hunt	0	142	0	38	0	yes
Kimball Farms Nursing Care	0	59	1	25	0	yes
Linda Manor	42	62	7	25	0	yes
Mt. Greylock	0	4	0	10	0	yes
North Adams Commons	0	3	0	2	0	yes
Pilgrim	0	98	0	60	0	yes
Williamstown Commons	0	113	0	36	0	yes
Windsor	1	51	0	24	0	yes
Housing Affiliates						
Day Brook Village	0	9	0	7	0	yes
Kimball Farms	0	1	0	16	0	yes
Linda Manor Asst. Living	0	4	0	5	0	yes

Berkshire Healthcare
Rehabilitation • Nursing • Senior Housing

February 4, 2021

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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- Enhanced infection control precautions and implementation of PPE Coaches
- Screening residents, staff, and essential visitors for expanded list of symptoms
- Restricting visitation and entry of people to the building
- Testing staff and residents for COVID-19 based on current protocols and availability of tests
- Postponing communal activities and dining
- Provision of compassionate care bedside visits; telehealth utilization; virtual visits
- Strategic cohorting of room assignments and quarantining for new admissions and current residents
- Careful adherence to droplet precaution protocols

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COVID-19 Update by affiliate as of February 4, 2021

2/4/2021	Current Confirmed Covid-19 Resident	2020/21 Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	2020/21 Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	1	12	3	19	0	yes
Charlene Manor	0	98	0	36	0	yes
Day Brook Village	0	91	0	44	0	yes
East Longmeadow	0	98	0	44	0	Yes
Fairview Commons	3	67	0	24	0	yes
Hathaway	2	115	1	47	0	yes
Hillcrest Commons	0	173	3	83	0	yes
Hunt	0	142	0	38	0	yes
Kimball Farms Nursing Care	0	59	1	25	0	yes
Linda Manor	43	63	7	25	0	yes
Mt. Greylock	0	4	0	10	0	yes
North Adams Commons	0	3	0	2	0	yes
Pilgrim	0	98	0	60	0	yes
Williamstown Commons	0	113	0	36	0	yes
Windsor	1	51	0	24	0	yes
Housing Affiliates						
Day Brook Village	0	9	0	7	0	yes
Kimball Farms	0	1	1	17	0	yes
Linda Manor Asst. Living	0	4	0	5	0	yes

Berkshire Healthcare
Rehabilitation • Nursing • Senior Housing

February 5, 2021

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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COVID-19 Update by affiliate as of February 5, 2021

2/5/2021	Current Confirmed Covid-19 Resident	2020/21 Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	2020/21 Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	1	12	3	19	0	yes
Charlene Manor	0	98	0	36	0	yes
Day Brook Village	0	91	0	44	0	yes
East Longmeadow	0	98	0	44	0	Yes
Fairview Commons	2	67	0	24	0	yes
Hathaway	2	115	1	47	0	yes
Hillcrest Commons	0	173	3	83	0	yes
Hunt	0	142	0	38	0	yes
Kimball Farms Nursing Care	0	59	1	25	0	yes
Linda Manor	43	63	6	24	0	yes
Mt. Greylock	0	4	0	10	0	yes
North Adams Commons	0	3	0	2	0	yes
Pilgrim	0	98	0	60	0	yes
Williamstown Commons	0	113	0	36	0	yes
Windsor	1	51	1	25	0	yes
Housing Affiliates						
Day Brook Village	0	9	0	7	0	yes
Kimball Farms	0	1	1	17	0	yes
Linda Manor Asst. Living	0	4	0	5	0	yes

Berkshire Healthcare
Rehabilitation • Nursing • Senior Housing

February 6, 2021

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COVID-19 Update by affiliate as of February 6, 2021

2/6/2021	Current Confirmed Covid-19 Resident	2020/21 Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	2020/21 Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	0	12	3	19	0	yes
Charlene Manor	0	98	0	36	0	yes
Day Brook Village	0	91	0	44	0	yes
East Longmeadow	0	98	0	44	0	yes
Fairview Commons	2	67	0	24	0	yes
Hathaway	2	115	1	47	0	yes
Hillcrest Commons	0	173	3	83	0	yes
Hunt	0	142	0	38	0	yes
Kimball Farms Nursing Care	0	59	1	25	0	yes
Linda Manor	43	63	7	25	0	yes
Mt. Greylock	0	4	0	10	0	yes
North Adams Commons	0	3	0	2	0	yes
Pilgrim	0	98	0	60	0	yes
Williamstown Commons	0	113	0	36	0	yes
Windsor	1	51	1	25	0	yes
Housing Affiliates						
Day Brook Village	0	9	0	7	0	yes
Kimball Farms	0	1	1	17	0	yes
Linda Manor Asst. Living	0	4	0	5	0	yes

Berkshire Healthcare
Rehabilitation • Nursing • Senior Housing

February 7, 2021

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COVID-19 Update by affiliate as of February 7, 2021

2/7/2021	Current Confirmed Covid-19 Resident	2020/21 Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	2020/21 Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	0	12	3	19	0	yes
Charlene Manor	0	98	0	36	0	yes
Day Brook Village	0	91	0	44	0	yes
East Longmeadow	0	98	0	44	0	Yes
Fairview Commons	2	67	0	24	0	yes
Hathaway	1	117	0	54	0	yes
Hillcrest Commons	0	173	3	83	0	yes
Hunt	0	142	0	38	0	yes
Kimball Farms Nursing Care	0	59	0	25	0	yes
Linda Manor	53	73	7	25	0	yes
Mt. Greylock	0	4	0	10	0	yes
North Adams Commons	0	3	0	2	0	yes
Pilgrim	0	98	0	60	0	yes
Williamstown Commons	0	113	0	36	0	yes
Windsor	1	51	1	25	0	Yes
Housing Affiliates						
Day Brook Village	0	9	0	7	0	yes
Kimball Farms	0	1	1	17	0	yes
Linda Manor Asst. Living	0	4	0	5	0	yes

Berkshire Healthcare
Rehabilitation • Nursing • Senior Housing

February 8, 2021

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COVID-19 Update by affiliate as of February 8, 2021

2/8/2021	Current Confirmed Covid-19 Resident	2020/21 Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	2020/21 Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	0	12	0	19	0	yes
Charlene Manor	0	98	0	36	0	yes
Day Brook Village	0	91	0	44	0	yes
East Longmeadow	0	98	0	44	0	Yes
Fairview Commons	1	67	0	24	0	yes
Hathaway	1	115	0	47	0	yes
Hillcrest Commons	0	173	3	83	0	yes
Hunt	0	142	0	38	0	yes
Kimball Farms Nursing Care	0	59	0	25	0	YES
Linda Manor	53	73	7	25	0	yes
Mt. Greylock	0	4	0	10	0	yes
North Adams Commons	0	3	0	2	0	yes
Pilgrim	0	98	0	60	0	yes
Williamstown Commons	0	113	0	36	0	yes
Windsor	1	51	1	25	0	yes
Housing Affiliates						
Day Brook Village	0	9	0	7	0	yes
Kimball Farms	0	1	1	17	0	yes
Linda Manor Asst. Living	0	4	0	5	0	yes

Berkshire Healthcare
Rehabilitation • Nursing • Senior Housing

February 9, 2021

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COVID-19 Update by affiliate as of February 9, 2021

2/9/2021	Current Confirmed Covid-19 Resident	2020/21 Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	2020/21 Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	0	12	0	19	0	yes
Charlene Manor	0	98	0	36	0	yes
Day Brook Village	0	91	1	45	0	yes
East Longmeadow	0	98	0	44	0	Yes
Fairview Commons	1	67	0	24	0	yes
Hathaway	2	116	0	47	0	yes
Hillcrest Commons	0	173	3	83	0	yes
Hunt	0	142	0	38	0	yes
Kimball Farms Nursing Care	0	59	0	25	0	yes
Linda Manor	54	74	7	25	0	yes
Mt. Greylock	0	4	0	10	0	yes
North Adams Commons	0	3	1	2	0	Yes
Pilgrim	0	98	0	60	0	yes
Williamstown Commons	0	113	0	36	0	Yes
Windsor	1	51	0	24	0	yes
Housing Affiliates						
Day Brook Village	0	9	0	7	0	yes
Kimball Farms	0	1	1	17	0	yes
Linda Manor Asst. Living	0	4	0	5	0	yes

Berkshire Healthcare
Rehabilitation • Nursing • Senior Housing

February 10, 2021

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COVID-19 Update by affiliate as of February 10, 2021

2/10/2021	Current Confirmed Covid-19 Resident	2020/21 Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	2020/21 Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	0	12	0	19	0	yes
Charlene Manor	0	98	0	36	0	yes
Day Brook Village	0	91	2	46	0	yes
East Longmeadow	0	98	0	44	0	Yes
Fairview Commons	0	67	0	24	0	yes
Hathaway	2	116	0	47	0	yes
Hillcrest Commons	0	173	3	83	0	yes
Hunt	0	142	0	38	0	yes
Kimball Farms Nursing Care	0	59	0	25	0	yes
Linda Manor	54	74	7	25	0	yes
Mt. Greylock	0	4	0	10	0	yes
North Adams Commons	0	3	0	2	0	Yes
Pilgrim	0	98	0	60	0	yes
Williamstown Commons	0	113	0	36	0	Yes
Windsor	1	51	0	24	0	yes
Housing Affiliates						
Day Brook Village	0	9	0	7	0	yes
Kimball Farms	0	1	1	17	0	yes
Linda Manor Asst. Living	0	4	0	5	0	yes

Berkshire Healthcare
Rehabilitation • Nursing • Senior Housing

February 13, 2021

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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- Enhanced infection control precautions and implementation of PPE Coaches
- Screening residents, staff, and essential visitors for expanded list of symptoms
- Restricting visitation and entry of people to the building
- Testing staff and residents for COVID-19 based on current protocols and availability of tests
- Postponing communal activities and dining
- Provision of compassionate care bedside visits; telehealth utilization; virtual visits
- Strategic cohorting of room assignments and quarantining for new admissions and current residents
- Careful adherence to droplet precaution protocols

Due to government privacy requirements, we cannot divulge specific information about the individuals who have confirmed or suspected COVID-19, unless they are your family member, and you have the necessary permissions to receive such information.

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We thank you for your support in the challenging days ahead, and hope that you stay healthy and safe.

COVID-19 Update by affiliate as of February 13, 2021

2/13/2021	Current Confirmed Covid-19 Resident	2020/21 Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	2020/21 Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	0	12	0	19	0	yes
Charlene Manor	0	98	0	36	0	yes
Day Brook Village	0	91	2	46	0	yes
East Longmeadow	0	98	0	44	0	Yes
Fairview Commons	0	67	0	24	0	yes
Hathaway	2	116	0	47	0	yes
Hillcrest Commons	0	173	2	83	0	yes
Hunt	0	142	0	38	0	yes
Kimball Farms Nursing Car	0	59	0	25	0	yes
Linda Manor	58	78	8	26	0	yes
Mt. Greylock	0	4	0	10	0	yes
North Adams Commons	0	3	0	2	0	Yes
Pilgrim	0	98	0	60	0	yes
Williamstown Commons	0	113	0	36	0	Yes
Windsor	0	51	0	24	0	Yes
Housing Affiliates						
Day Brook Village	0	9	0	7	0	yes
Kimball Farms	0	1	1	17	0	yes
Linda Manor Asst. Living	0	4	0	5	0	yes

Berkshire Healthcare
Rehabilitation • Nursing • Senior Housing

February 14, 2021

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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- Restricting visitation and entry of people to the building
- Testing staff and residents for COVID-19 based on current protocols and availability of tests
- Postponing communal activities and dining
- Provision of compassionate care bedside visits; telehealth utilization; virtual visits
- Strategic cohorting of room assignments and quarantining for new admissions and current residents
- Careful adherence to droplet precaution protocols

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We thank you for your support in the challenging days ahead, and hope that you stay healthy and safe.

COVID-19 Update by affiliate as of February 14, 2021

2/14/2021	Current Confirmed Covid-19 Resident	2020/21 Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	2020/21 Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	0	12	0	19	0	yes
Charlene Manor	0	98	0	36	0	yes
Day Brook Village	0	91	2	46	0	yes
East Longmeadow	0	98	0	44	0	Yes
Fairview Commons	0	67	0	24	0	yes
Hathaway	2	116	0	47	0	yes
Hillcrest Commons	0	173	2	83	0	yes
Hunt	0	142	0	38	0	yes
Kimball Farms Nursing Care	0	59	0	25	0	yes
Linda Manor	51	78	9	27	0	yes
Mt. Greylock	0	4	0	10	0	yes
North Adams Commons	0	3	0	2	0	yes
Pilgrim	0	98	0	60	0	yes
Williamstown Commons	0	113	0	36	0	Yes
Windsor	0	51	0	24	0	yes
Housing Affiliates						
Day Brook Village	0	9	0	7	0	yes
Kimball Farms	0	1	1	17	0	yes
Linda Manor Asst. Living	0	4	0	5	0	yes

Berkshire Healthcare
Rehabilitation • Nursing • Senior Housing

February 15, 2021

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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- Screening residents, staff, and essential visitors for expanded list of symptoms
- Restricting visitation and entry of people to the building
- Testing staff and residents for COVID-19 based on current protocols and availability of tests
- Postponing communal activities and dining
- Provision of compassionate care bedside visits; telehealth utilization; virtual visits
- Strategic cohorting of room assignments and quarantining for new admissions and current residents
- Careful adherence to droplet precaution protocols

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We thank you for your support in the challenging days ahead, and hope that you stay healthy and safe.

COVID-19 Update by affiliate as of February 15, 2021

2/15/2021	Current Confirmed Covid-19 Resident	2020/21 Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	2020/21 Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	0	12	0	19	0	yes
Charlene Manor	0	98	0	36	0	yes
Day Brook Village	0	91	2	46	0	yes
East Longmeadow	0	98	0	44	0	Yes
Fairview Commons	0	67	0	24	0	yes
Hathaway	2	116	0	47	0	yes
Hillcrest Commons	0	173	2	83	0	yes
Hunt	0	142	0	38	0	yes
Kimball Farms Nursing Care	0	59	0	25	0	YES
Linda Manor	29	79	9	29	0	yes
Mt. Greylock	0	4	0	10	0	yes
North Adams Commons	0	3	0	2	0	yes
Pilgrim	0	98	0	60	0	yes
Williamstown Commons	0	113	0	36	0	Yes
Windsor	0	51	1	25	0	Yes
Housing Affiliates						
Day Brook Village	0	9	0	7	0	yes
Kimball Farms	0	1	0	16	0	yes
Linda Manor Asst. Living	0	4	0	5	0	yes

Berkshire Healthcare
Rehabilitation • Nursing • Senior Housing

February 18, 2021

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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- Testing staff and residents for COVID-19 based on current protocols and availability of tests
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- Strategic cohorting of room assignments and quarantining for new admissions and current residents
- Careful adherence to droplet precaution protocols

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We thank you for your support in the challenging days ahead, and hope that you stay healthy and safe.

COVID-19 Update by affiliate as of February 18, 2021

2/18/2021	Current Confirmed Covid-19 Resident	2020/21 Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	2020/21 Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	0	12	0	19	0	yes
Charlene Manor	0	98	1	37	0	yes
Day Brook Village	0	91	2	46	0	yes
East Longmeadow	0	98	0	44	0	Yes
Fairview Commons	0	67	0	24	0	yes
Hathaway	5	120	0	47	0	yes
Hillcrest Commons	0	173	1	82	0	yes
Hunt	0	142	0	38	0	yes
Kimball Farms Nursing Care	0	59	0	25	0	yes
Linda Manor	22	82	4	27	0	yes
Mt. Greylock	0	4	0	10	0	yes
North Adams Commons	0	3	0	2	0	Yes
Pilgrim	0	98	0	60	0	yes
Williamstown Commons	0	113	0	36	0	Yes
Windsor	0	51	1	25	0	YES
Housing Affiliates						
Day Brook Village	0	9	0	7	0	yes
Kimball Farms	0	1	0	16	0	yes
Linda Manor Asst. Living	0	4	0	5	0	yes

Berkshire Healthcare
Rehabilitation • Nursing • Senior Housing

February 20, 2021

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COVID-19 Update by affiliate as of February 20, 2021

2/20/2021	Current Confirmed Covid-19 Resident	2020/21 Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	2020/21 Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	0	12	0	19	0	yes
Charlene Manor	0	98	2	38	0	yes
Day Brook Village	0	91	2	46	0	yes
East Longmeadow	0	98	0	44	0	0
Fairview Commons	0	67	0	24	0	yes
Hathaway	8	123	0	47	0	yes
Hillcrest Commons	0	173	1	82	0	yes
Hunt	0	142	0	38	0	yes
Kimball Farms Nursing Care	0	59	0	25	0	yes
Linda Manor	17	82	3	27	0	yes
Mt. Greylock	0	4	0	10	0	yes
North Adams Commons	0	3	0	2	0	yes
Pilgrim	0	98	0	60	0	yes
Williamstown Commons	0	113	0	36	0	Yes
Windsor	0	51	1	25	0	Yes
Housing Affiliates						
Day Brook Village	0	9	0	7	0	yes
Kimball Farms	0	1	0	16	0	yes
Linda Manor Asst. Living	0	4	0	5	0	yes

Berkshire Healthcare
Rehabilitation • Nursing • Senior Housing

February 21, 2021

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COVID-19 Update by affiliate as of February 21, 2021

2/21/2021	Current Confirmed Covid-19 Resident	2020/21 Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	2020/21 Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	0	12	0	19	0	yes
Charlene Manor	0	92	2	38	0	yes
Day Brook Village	0	91	2	46	0	yes
East Longmeadow	0	98	0	44	0	yes
Fairview Commons	0	67	0	24	0	yes
Hathaway	8	123	0	47	0	yes
Hillcrest Commons	0	173	1	82	0	yes
Hunt	0	142	0	38	0	yes
Kimball Farms Nursing Care	0	59	0	25	0	yes
Linda Manor	17	82	3	27	0	yes
Mt. Greylock	0	4	0	10	0	yes
North Adams Commons	0	3	0	2	0	yes
Pilgrim	0	98	0	60	0	yes
Williamstown Commons	0	113	0	36	0	Yes
Windsor	0	51	1	25	0	yes
Housing Affiliates						
Day Brook Village	0	9	0	7	0	yes
Kimball Farms	0	1	0	16	0	yes
Linda Manor Asst. Living	0	4	0	5	0	yes

Berkshire Healthcare
Rehabilitation • Nursing • Senior Housing

February 22, 2021

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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COVID-19 Update by affiliate as of February 22, 2021

2/22/2021	Current Confirmed Covid-19 Resident	2020/21 Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	2020/21 Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	0	12	0	19	0	yes
Charlene Manor	0	98	2	38	0	yes
Day Brook Village	0	91	2	46	0	yes
East Longmeadow	0	98	0	44	0	yes
Fairview Commons	0	67	0	24	0	yes
Hathaway	7	123	0	47	0	yes
Hillcrest Commons	0	173	1	82	0	yes
Hunt	0	142	0	38	0	yes
Kimball Farms Nursing Care	0	59	0	25	0	yes
Linda Manor	12	82	3	27	0	yes
Mt. Greylock	0	4	0	10	0	yes
North Adams Commons	0	3	0	2	0	yes
Pilgrim	0	98	0	60	0	yes
Williamstown Commons	0	113	0	36	0	Yes
Windsor	0	51	1	25	0	yes
Housing Affiliates						
Day Brook Village	0	9	0	7	0	yes
Kimball Farms	0	1	0	16	0	yes
Linda Manor Asst. Living	0	4	0	5	0	yes

Berkshire Healthcare
Rehabilitation • Nursing • Senior Housing

February 23, 2021

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- Testing staff and residents for COVID-19 based on current protocols and availability of tests
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We thank you for your support in the challenging days ahead, and hope that you stay healthy and safe.

COVID-19 Update by affiliate as of February 23, 2021

2/23/2021	Current Confirmed Covid-19 Resident	2020/21 Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	2020/21 Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	0	12	0	19	0	yes
Charlene Manor	0	98	2	38	0	yes
Day Brook Village	0	91	2	46	0	yes
East Longmeadow	0	98	0	44	0	yes
Fairview Commons	0	67	0	24	0	yes
Hathaway	7	123	0	47	0	yes
Hillcrest Commons	0	173	1	82	0	yes
Hunt	0	142	0	38	0	yes
Kimball Farms Nursing Care	0	59	0	25	0	YES
Linda Manor	7	82	1	27	0	yes
Mt. Greylock	0	4	0	10	0	yes
North Adams Commons	0	3	0	2	0	Yes
Pilgrim	0	98	0	60	0	yes
Williamstown commons	0	113	0	36	0	Yes
Windsor	0	51	1	25	0	yes
Housing Affiliates						
Day Brook Village	0	9	0	7	0	yes
Kimball Farms	0	1	0	16	0	yes
Linda Manor Asst. Living	0	4	0	5	0	yes

Berkshire Healthcare
Rehabilitation • Nursing • Senior Housing

February 24, 2021

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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- Screening residents, staff, and essential visitors for expanded list of symptoms
- Restricting visitation and entry of people to the building
- Testing staff and residents for COVID-19 based on current protocols and availability of tests
- Postponing communal activities and dining
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- Strategic cohorting of room assignments and quarantining for new admissions and current residents
- Careful adherence to droplet precaution protocols

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We thank you for your support in the challenging days ahead, and hope that you stay healthy and safe.

COVID-19 Update by affiliate as of February 24, 2021

2/24/2021	Current Confirmed Covid-19 Resident	2020/21 Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	2020/21 Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	0	12	0	19	0	yes
Charlene Manor	0	98	2	38	0	yes
Day Brook Village	0	91	2	46	0	yes
East Longmeadow	0	98	0	44	0	yes
Fairview Commons	0	67	0	24	0	yes
Hathaway	7	123	0	47	0	yes
Hillcrest Commons	0	173	1	82	0	yes
Hunt	0	142	0	38	0	yes
Kimball Farms Nursing Car	0	59	0	25	0	YES
Linda Manor	6	82	1	27	0	Yes
Mt. Greylock	0	4	0	10	0	yes
North Adams Commons	0	3	0	2	0	Yes
Pilgrim	0	98	0	60	0	yes
Williamstown Commons	0	113	0	36	0	Yes
Windsor	0	51	1	25	0	Yes
Housing Affiliates						
Day Brook Village	0	9	0	7	0	yes
Kimball Farms	0	1	0	16	0	yes
Linda Manor Asst. Living	0	4	0	5	0	yes

Berkshire Healthcare
Rehabilitation • Nursing • Senior Housing

February 25, 2021

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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- Screening residents, staff, and essential visitors for expanded list of symptoms
- Restricting visitation and entry of people to the building
- Testing staff and residents for COVID-19 based on current protocols and availability of tests
- Postponing communal activities and dining
- Provision of compassionate care bedside visits; telehealth utilization; virtual visits
- Strategic cohorting of room assignments and quarantining for new admissions and current residents
- Careful adherence to droplet precaution protocols

Due to government privacy requirements, we cannot divulge specific information about the individuals who have confirmed or suspected COVID-19, unless they are your family member, and you have the necessary permissions to receive such information.

We know you are concerned about your loved one, but it is crucial that we restrict visitation to reduce the spread of this virus to others. We will contact you directly if your loved one is suspected or diagnosed with COVID-19.
We thank you for your support in the challenging days ahead, and hope that you stay healthy and safe.

COVID-19 Update by affiliate as of February 25 2021

2/25/2021	Current Confirmed Covid-19 Resident	2020/21 Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	2020/21 Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	0	12	0	19	0	yes
Charlene Manor	1	99	2	38	0	yes
Day Brook Village	0	91	2	46	0	yes
East Longmeadow	0	98	0	44	0	yes
Fairview Commons	0	67	0	24	0	yes
Hathaway	7	123	0	47	0	yes
Hillcrest Commons	0	173	1	82	0	yes
Hunt	0	142	0	38	0	yes
Kimball Farms Nursing Ca	0	59	0	25	0	YES
Linda Manor	6	82	1	27	0	yes
Mt. Greylock	0	4	0	10	0	YES
North Adams Commons	0	3	0	2	0	Yes
Pilgrim	0	98	0	60	0	yes
Williamstown Commons	0	113	0	36	0	Yes
Windsor	0	51	1	25	0	YES
Housing Affiliates						
Day Brook Village	0	9	0	7	0	yes
Kimball Farms	0	1	0	16	0	yes
Linda Manor Asst. Living	0	4	0	5	0	yes

Berkshire Healthcare
Rehabilitation • Nursing • Senior Housing

February 26, 2021

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

We are taking steps based on guidance from the Centers for Disease Control and Prevention (CDC), the Center for Medicare and Medicaid Services (CMS), and Massachusetts Department of Public Health (DPH) to reduce the spread and impact of COVID-19, such as:

- Enhanced infection control precautions and implementation of PPE Coaches
- Screening residents, staff, and essential visitors for expanded list of symptoms
- Restricting visitation and entry of people to the building
- Testing staff and residents for COVID-19 based on current protocols and availability of tests
- Postponing communal activities and dining
- Provision of compassionate care bedside visits; telehealth utilization; virtual visits
- Strategic cohorting of room assignments and quarantining for new admissions and current residents
- Careful adherence to droplet precaution protocols

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COVID-19 Update by affiliate as of February 26 2021

2/26/2021	Current Confirmed Covid-19 Resident	2020/21 Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	2020/21 Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	0	12	0	19	0	Yes
Charlene Manor	1	99	2	38	0	Yes
Day Brook Village	0	91	2	46	0	Yes
East Longmeadow	0	98	0	44	0	Yes
Fairview Commons	0	67	0	24	0	Yes
Hathaway	7	123	0	47	0	Yes
Hillcrest Commons	0	173	1	82	0	Yes
Hunt	0	142	0	38	0	Yes
Kimball Farms Nursing Car	0	59	0	25	0	Yes
Linda Manor	0	82	1	27	0	Yes
Mt. Greylock	0	4	0	10	0	Yes
North Adams Commons	0	3	0	2	0	Yes
Pilgrim	0	98	0	60	0	Yes
Williamstown Commons	0	113	0	36	0	Yes
Windsor	0	51	1	25	0	Yes
Housing Affiliates						
Day Brook Village	0	9	0	7	0	Yes
Kimball Farms	0	1	0	16	0	Yes
Linda Manor Asst. Living	0	4	0	5	0	Yes

Berkshire Healthcare
Rehabilitation • Nursing • Senior Housing

February 27, 2021

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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COVID-19 Update by affiliate as of February 27, 2021

2/27/2021	Current Confirmed Covid-19 Resident	2020/21 Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	2020/21 Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	0	12	0	19	0	Yes
Charlene Manor	1	99	0	38	0	Yes
Day Brook Village	0	91	2	46	0	Yes
East Longmeadow	0	98	0	44	0	Yes
Fairview Commons	0	67	0	24	0	Yes
Hathaway	7	123	0	47	0	Yes
Hillcrest Commons	0	173	1	82	0	Yes
Hunt	0	142	0	38	0	Yes
Kimball Farms Nursing Car	0	59	0	25	0	Yes
Linda Manor	0	80	1	27	0	Yes
Mt. Greylock	0	4	0	10	0	Yes
North Adams Commons	0	3	0	2	0	Yes
Pilgrim	0	98	0	60	0	Yes
Williamstown Commons	0	113	0	36	0	Yes
Windsor	0	51	1	25	0	Yes
Housing Affiliates						
Day Brook Village	0	9	0	7	0	Yes
Kimball Farms	0	1	0	16	0	Yes
Linda Manor Asst. Living	0	4	0	5	0	Yes

Berkshire Healthcare
Rehabilitation • Nursing • Senior Housing

February 28, 2021

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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COVID-19 Update by affiliate as of February 28, 2021

2/28/2021	Current Confirmed Covid-19 Resident	2020/21 Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	2020/21 Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	0	12	0	19	0	Yes
Charlene Manor	2	100	0	38	0	Yes
Day Brook Village	0	91	2	46	0	Yes
East Longmeadow	0	98	0	44	0	Yes
Fairview Commons	0	67	0	24	0	Yes
Hathaway	7	123	0	47	0	Yes
Hillcrest Commons	0	173	1	82	0	Yes
Hunt	0	142	0	38	0	Yes
Kimball Farms Nursing Ca	0	59	0	25	0	Yes
Linda Manor	0	80	1	27	0	Yes
Mt. Greylock	0	4	0	10	0	Yes
North Adams Commons	0	3	0	2	0	Yes
Pilgrim	0	98	0	60	0	Yes
Williamstown Commons	0	113	0	36	0	Yes
Windsor	0	51	0	25	0	Yes
Housing Affiliates						
Day Brook Village	0	9	0	7	0	Yes
Kimball Farms	0	1	0	16	0	Yes
Linda Manor Asst. Living	0	4	0	5	0	Yes