

January 1, 2021

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

We are taking steps based on guidance from the Centers for Disease Control and Prevention (CDC), the Center for Medicare and Medicaid Services (CMS), and Massachusetts Department of Public Health (DPH) to reduce the spread and impact of COVID-19, such as:

- Enhanced infection control precautions and implementation of PPE Coaches
- Screening residents, staff, and essential visitors for expanded list of symptoms
- Restricting visitation and entry of people to the building
- Testing staff and residents for COVID-19 based on current protocols and availability of tests
- Postponing communal activities and dining
- Provision of compassionate care bedside visits; telehealth utilization; virtual visits
- Strategic cohorting of room assignments and quarantining for new admissions and current residents
- Careful adherence to droplet precaution protocols

Due to government privacy requirements, we cannot divulge specific information about the individuals who have confirmed or suspected COVID-19, unless they are your family member, and you have the necessary permissions to receive such information.

We know you are concerned about your loved one, but it is crucial that we restrict visitation to reduce the spread of this virus to others. We will contact you directly if your loved one is suspected or diagnosed with COVID-19.

We thank you for your support in the challenging days ahead, and hope that you stay healthy and safe.

**COVID-19 Update by affiliate as of January 1, 2021**

1/1/2021	Current Confirmed Covid-19 Resident	YTD Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	YTD Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
<b>Skilled Nursing Affiliates</b>						
Bourne Manor	0	11	4	16	0	yes
Charlene Manor	3	96	4	36	0	yes
Day Brook Village	0	77	0	41	0	yes
East Longmeadow	0	98	0	38	0	yes
Fairview Commons	1	15	3	13	0	yes
Hathaway	4	112	5	48	0	yes
Hillcrest Commons	0	172	5	79	0	yes
Hunt	0	142	0	37	0	yes
Kimball Farms Nursing Care	1	58	2	21	0	yes
Linda Manor	0	20	1	15	0	yes
Mt. Greylock	1	3	1	9	0	yes
North Adams Commons	0	3	0	1	0	yes
Pilgrim	1	98	2	56	0	yes
Williamstown Commons	7	111	5	32	0	yes
Windsor	2	33	6	21	0	yes
<b>Housing Affiliates</b>						
Day Brook Village	0	1	0	3	0	
Kimball Farms	1	0	3	10	0	
Linda Manor Asst. Living	0	1	1	5	0	

January 2, 2021

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

We are taking steps based on guidance from the Centers for Disease Control and Prevention (CDC), the Center for Medicare and Medicaid Services (CMS), and Massachusetts Department of Public Health (DPH) to reduce the spread and impact of COVID-19, such as:

- Enhanced infection control precautions and implementation of PPE Coaches
- Screening residents, staff, and essential visitors for expanded list of symptoms
- Restricting visitation and entry of people to the building
- Testing staff and residents for COVID-19 based on current protocols and availability of tests
- Postponing communal activities and dining
- Provision of compassionate care bedside visits; telehealth utilization; virtual visits
- Strategic cohorting of room assignments and quarantining for new admissions and current residents
- Careful adherence to droplet precaution protocols

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**COVID-19 Update by affiliate as of January 2, 2021**

1/2/2021	Current Confirmed Covid-19 Resident	YTD Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	YTD Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
<b>Skilled Nursing Affiliates</b>						
Bourne Manor	0	11	4	16	0	yes
Charlene Manor	3	96	4	36	0	yes
Day Brook Village	0	77	0	41	0	yes
East Longmeadow	0	98	0	38	0	yes
Fairview Commons	1	15	3	13	0	yes
Hathaway	4	112	5	48	0	yes
Hillcrest Commons	0	172	5	79	0	yes
Hunt	0	142	0	37	0	yes
Kimball Farms Nursing Care	1	58	2	21	0	yes
Linda Manor	0	20	1	15	0	yes
Mt. Greylock	1	3	1	9	0	yes
North Adams Commons	0	3	0	1	0	yes
Pilgrim	1	98	2	56	0	yes
Williamstown Commons	7	111	5	32	0	yes
Windsor	2	33	5	21	0	yes
<b>Housing Affiliates</b>						
Day Brook Village	0	1	0	3	0	
Kimball Farms	1	0	3	10	0	
Linda Manor Asst. Living	0	1	1	5	0	

January 3, 2021

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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- Enhanced infection control precautions and implementation of PPE Coaches
- Screening residents, staff, and essential visitors for expanded list of symptoms
- Restricting visitation and entry of people to the building
- Testing staff and residents for COVID-19 based on current protocols and availability of tests
- Postponing communal activities and dining
- Provision of compassionate care bedside visits; telehealth utilization; virtual visits
- Strategic cohorting of room assignments and quarantining for new admissions and current residents
- Careful adherence to droplet precaution protocols

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**COVID-19 Update by affiliate as of January 3, 2021**

1/3/2021	Current Confirmed Covid-19 Resident	YTD Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	YTD Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
<b>Skilled Nursing Affiliates</b>						
Bourne Manor	1	11	4	16	0	yes
Charlene Manor	3	96	4	36	0	yes
Day Brook Village	0	77	0	41	0	yes
East Longmeadow	0	98	1	39	0	yes
Fairview Commons	1	15	3	13	0	yes
Hathaway	5	114	5	49	0	yes
Hillcrest Commons	0	172	5	79	0	yes
Hunt	0	142	0	37	0	yes
Kimball Farms Nursing Care Ctr.	1	58	2	21	0	yes
Linda Manor	0	20	1	15	0	yes
Mt. Greylock	1	3	1	9	0	yes
North Adams Commons	0	3	0	1	0	yes
Pilgrim	1	98	2	56	0	yes
Williamstown Commons	1	112	4	32	0	yes
Windsor	2	33	5	21	0	yes
<b>Housing Affiliates</b>						
Day Brook Village	0	1	0	4	0	yes
Kimball Farms	1	0	3	10	0	yes
Linda Manor Asst. Living	0	1	1	5	0	yes

January 4, 2021

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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- Enhanced infection control precautions and implementation of PPE Coaches
- Screening residents, staff, and essential visitors for expanded list of symptoms
- Restricting visitation and entry of people to the building
- Testing staff and residents for COVID-19 based on current protocols and availability of tests
- Postponing communal activities and dining
- Provision of compassionate care bedside visits; telehealth utilization; virtual visits
- Strategic cohorting of room assignments and quarantining for new admissions and current residents
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**COVID-19 Update by affiliate as of January 4, 2021**

1/4/2021	Current Confirmed Covid-19 Resident	YTD Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	YTD Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
<b>Skilled Nursing Affiliates</b>						
Bourne Manor	1	11	4	16	0	yes
Charlene Manor	1	96	3	36	0	yes
Day Brook Village	0	77	0	41	0	yes
East Longmeadow	0	98	1	39	0	yes
Fairview Commons	1	15	3	13	0	yes
Hathaway	5	114	5	49	0	yes
Hillcrest Commons	0	172	5	79	0	yes
Hunt	0	142	0	37	0	yes
Kimball Farms Nursing Care	1	58	1	21	0	yes
Linda Manor	0	20	1	16	0	yes
Mt. Greylock	1	3	0	9	0	yes
North Adams Commons	0	3	0	1	0	yes
Pilgrim	0	98	2	56	0	yes
Williamstown Commons	1	112	4	32	0	yes
Windsor	1	33	5	21	0	yes
<b>Housing Affiliates</b>						
Day Brook Village	0	1	1	3	0	yes
Kimball Farms	0	1	1	11	0	yes
Linda Manor Asst. Living	0	1	1	5	0	yes

January 5, 2021

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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**COVID-19 Update by affiliate as of January 5, 2021**

1/5/2021	Current Confirmed Covid-19 Resident	YTD Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	YTD Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
<b>Skilled Nursing Affiliates</b>						
Bourne Manor	1	13	5	14	0	yes
Charlene Manor	0	96	2	36	0	yes
Day Brook Village	0	77	0	41	0	yes
East Longmeadow	0	98	1	39	0	yes
Fairview Commons	0	15	1	13	0	yes
Hathaway	2	115	9	53	0	yes
Hillcrest Commons	0	172	3	79	0	yes
Hunt	0	142	0	37	0	yes
Kimball Farms Nursing Care	1	58	2	21	0	yes
Linda Manor	0	20	1	16	0	yes
Mt. Greylock	1	3	1	10	0	yes
North Adams Commons	0	3	0	1	0	yes
Pilgrim	0	98	2	56	0	YES
Williamstown Commons	1	112	4	32	0	Yes
Windsor	1	33	4	22	0	yes
<b>Housing Affiliates</b>						
Day Brook Village	0	1	1	4	0	yes
Kimball Farms	0	1	1	11	0	yes
Linda Manor Asst. Living	0	1	1	5	0	yes

January 6, 2021

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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**COVID-19 Update by affiliate as of January 6, 2021**

1/6/2021	Current Confirmed Covid-19 Resident	YTD Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	YTD Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
<b>Skilled Nursing Affiliates</b>						
Bourne Manor	1	13	5	14	0	yes
Charlene Manor	0	96	2	36	0	yes
Day Brook Village	2	79	0	41	0	yes
East Longmeadow	0	98	1	39	0	yes
Fairview Commons	0	15	1	13	0	yes
Hathaway	2	115	9	53	0	yes
Hillcrest Commons	0	172	3	79	0	yes
Hunt	0	142	0	37	0	yes
Kimball Farms Nursing Care	1	58	0	21	0	yes
Linda Manor	0	20	1	16	0	yes
Mt. Greylock	1	3	1	10	0	yes
North Adams Commons	0	3	0	1	0	yes
Pilgrim	0	98	3	56	0	yes
Williamstown Commons	0	113	3	32	0	Yes
Windsor	1	33	3	22	0	yes
<b>Housing Affiliates</b>						
Day Brook Village	0	1	1	4	0	yes
Kimball Farms	0	1	1	11	0	
Linda Manor Asst. Living	0	1	1	5	0	



January 7, 2021

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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**COVID-19 Update by affiliate as of January 7, 2021**

1/7/2021	Current Confirmed Covid-19 Resident	Cumulative Confirmed Covid-19 Residents 2020/2021	Current Confirmed Covid-19 Employees	Cumulative Confirmed Covid-19 Employees 2020/2021	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
<b>Skilled Nursing Affiliates</b>						
Bourne Manor	1	13	5	12	0	yes
Charlene Manor	0	96	0	36	0	yes
Day Brook Village	2	79	0	41	0	yes
East Longmeadow	0	98	3	39	0	yes
Fairview Commons	0	15	1	13	0	yes
Hathaway	2	115	6	53	0	yes
Hillcrest Commons	0	172	3	79	0	yes
Hunt	0	142	0	37	0	yes
Kimball Farms Nursing Care	1	58	0	21	0	yes
Linda Manor	0	20	1	16	0	yes
Mt. Greylock	1	3	1	10	0	yes
North Adams Commons	0	3	0	1	0	yes
Pilgrim	0	98	3	57	0	yes
Williamstown Commons	0	113	2	32	0	Yes
Windsor	2	35	3	22	0	yes
<b>Housing Affiliates</b>						
Day Brook Village	0	1	1	4	0	yes
Kimball Farms	0	1	1	11	0	yes
Linda Manor Asst. Living	0	1	1	5	0	yes

January 8, 2021

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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**COVID-19 Update by affiliate as of January 8, 2021**

1/8/2021	Current Confirmed Covid-19 Resident	YTD Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	YTD Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
<b>Skilled Nursing Affiliates</b>						
Bourne Manor	0	12	4	11	0	yes
Charlene Manor	0	96	0	36	0	yes
Day Brook Village	2	79	0	41	0	yes
East Longmeadow	0	98	3	39	0	yes
Fairview Commons	4	19	2	14	0	yes
Hathaway	2	115	6	53	0	yes
Hillcrest Commons	1	173	1	80	0	yes
Hunt	0	142	0	37	0	yes
Kimball Farms Nursing Care	0	58	0	21	0	YES
Linda Manor	0	20	1	16	0	yes
Mt. Greylock	1	3	1	10	0	yes
North Adams Commons	0	3	0	1	0	yes
Pilgrim	0	98	3	57	0	yes
Williamstown Commons	0	113	1	32	0	Yes
Windsor	5	38	4	23	0	yes
<b>Housing Affiliates</b>						
Day Brook Village	0	3	1	4	0	yes
Kimball Farms	0	1	1	11	0	yes
Linda Manor Asst. Living	0	1	1	5	0	yes



January 9, 2021

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**COVID-19 Update by affiliate as of January 9, 2021**

1/9/2021	Current Confirmed Covid-19 Resident	YTD Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	YTD Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
<b>Skilled Nursing Affiliates</b>						
Bourne Manor	0	12	4	12	0	yes
Charlene Manor	0	96	0	36	0	yes
Day Brook Village	4	81	0	41	0	yes
East Longmeadow	0	98	3	39		
Fairview Commons	5	20	2	14	0	yes
Hathaway	2	115	6	53		
Hillcrest Commons	1	173	1	80	0	yes
Hunt	0	142	0	37		yes
Kimball Farms Nursing Care	1	58	0	21	0	
Linda Manor	4	20	2	17	0	yes
Mt. Greylock	1	3	1	10	0	yes
North Adams Commons	0	3	0	1		
Pilgrim	0	98	2	57	0	yes
Williamstown Commons	0	113	0	32	0	yes
Windsor	7	40	4	23	0	yes
<b>Housing Affiliates</b>						
Day Brook Village	0	5	1	4	0	yes
Kimball Farms	0	1	2	12	0	yes
Linda Manor Asst. Living	0	4	1	5		

January 10, 2021

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1/10/2021	Current Confirmed Covid-19 Resident	YTD Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	YTD Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of ppe Available
<b>Skilled Nursing Affiliates</b>						
Bourne Manor	0	12	4	11	0	yes
Charlene Manor	0	96	0	36	0	yes
Day Brook Village	4	81	0	41	0	yes
East Longmeadow	0	98	3	39	0	yes
Fairview Commons	5	20	3	15	0	yes
Hathaway	2	115	6	53	0	yes
Hillcrest Commons	0	173	4	80	0	yes
Hunt	0	142	1	38	0	yes
Kimball Farms Nursing Care	0	58	0	21	0	yes
Linda Manor	0	20	2	17	0	yes
Mt. Greylock	1	3	1	10	0	yes
North Adams Commons	0	3	0	1	0	Y
Pilgrim	0	98	2	57	0	yes
Williamstown Commons	0	113	0	32	0	yes
Windsor	7	40	4	23	0	yes
<b>Housing Affiliates</b>						
Day Brook Village	0	5	1	4	0	yes
Kimball Farms	0	1	1	12	0	yes
Linda Manor Asst. Living	0	4	1	5	0	yes

January 11, 2021

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

We are taking steps based on guidance from the Centers for Disease Control and Prevention (CDC), the Center for Medicare and Medicaid Services (CMS), and Massachusetts Department of Public Health (DPH) to reduce the spread and impact of COVID-19, such as:

- Enhanced infection control precautions and implementation of PPE Coaches
- Screening residents, staff, and essential visitors for expanded list of symptoms
- Restricting visitation and entry of people to the building
- Testing staff and residents for COVID-19 based on current protocols and availability of tests
- Postponing communal activities and dining
- Provision of compassionate care bedside visits; telehealth utilization; virtual visits
- Strategic cohorting of room assignments and quarantining for new admissions and current residents
- Careful adherence to droplet precaution protocols

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We thank you for your support in the challenging days ahead, and hope that you stay healthy and safe.

**COVID-19 Update by affiliate as of January 11, 2021**

1/11/2021	Current Confirmed Covid-19 Resident	YTD Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	YTD Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of ppe Available
<b>Skilled Nursing Affiliates</b>						
Bourne Manor	0	12	3	11	0	yes
Charlene Manor	0	96	0	36	0	yes
Day Brook Village	5	83	1	42	0	yes
East Longmeadow	0	98	3	39	0	yes
Fairview Commons	5	20	1	15	0	yes
Hathaway	2	115	6	47	0	yes
Hillcrest Commons	0	173	4	80	0	yes
Hunt	0	142	1	38	0	yes
Kimball Farms Nursing Care Ctr.	1	58	0	21	0	yes
Linda Manor	0	20	2	17	0	yes
Mt. Greylock	1	3	1	10	0	yes
North Adams Commons	0	3	0	1	0	yes
Pilgrim	0	98	3	58	0	yes
Williamstown Commons	0	113	0	32	0	yes
Windsor	7	40	4	23	0	yes
<b>Housing Affiliates</b>						
Day Brook Village	0	7	2	6	0	yes
Kimball Farms	0	1	1	12	0	yes
Linda Manor Asst. Living	0	4	1	5	0	yes

January 12, 2021

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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- Restricting visitation and entry of people to the building
- Testing staff and residents for COVID-19 based on current protocols and availability of tests
- Postponing communal activities and dining
- Provision of compassionate care bedside visits; telehealth utilization; virtual visits
- Strategic cohorting of room assignments and quarantining for new admissions and current residents
- Careful adherence to droplet precaution protocols

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We thank you for your support in the challenging days ahead, and hope that you stay healthy and safe.

**COVID-19 Update by affiliate as of January 12, 2021**

<b>1/12/2021</b>	<b>Current Confirmed Covid-19 Resident</b>	<b>YTD Cumulative Confirmed Covid-19 Residents</b>	<b>Current Confirmed Covid-19 Employees</b>	<b>YTD Cumulative Confirmed Covid-19 Employees</b>	<b>Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other</b>	<b>2 Weeks of ppe Available</b>
<b>Skilled Nursing Affiliates</b>						
Bourne Manor	1	12	3	11	0	yes
Charlene Manor	0	96	0	36	0	yes
Day Brook Village	5	83	1	42	0	yes
East Longmeadow	0	98	3	39	0	yes
Fairview Commons	11	27	2	15	0	yes
Hathaway	2	115	5	47	0	yes
Hillcrest Commons	0	173	4	80	0	yes
Hunt	0	142	1	38	0	yes
Kimball Farms Nursing Care	1	59	0	21	0	yes
Linda Manor	0	20	2	17	0	yes
Mt. Greylock	1	3	1	10	0	yes
North Adams Commons	0	3	1	2	0	Y
Pilgrim	0	98	3	58	0	yes
Williamstown Commons	0	113	1	33	0	yes
Windsor	8	42	2	23	0	yes
<b>Housing Affiliates</b>						
Day Brook Village	0	7	3	7	0	yes
Kimball Farms	0	1	3	14	0	yes
Linda Manor Asst. Living	0	4	0	5	0	yes

January 13, 2021

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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- Screening residents, staff, and essential visitors for expanded list of symptoms
- Restricting visitation and entry of people to the building
- Testing staff and residents for COVID-19 based on current protocols and availability of tests
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- Strategic cohorting of room assignments and quarantining for new admissions and current residents
- Careful adherence to droplet precaution protocols

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We thank you for your support in the challenging days ahead, and hope that you stay healthy and safe.

**COVID-19 Update by affiliate as of January 13, 2021**

<b>1/13/2021</b>	<b>Current Confirmed Covid-19 Resident</b>	<b>YTD Cumulative Confirmed Covid-19 Residents</b>	<b>Current Confirmed Covid-19 Employees</b>	<b>YTD Cumulative Confirmed Covid-19 Employees</b>	<b>Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other</b>	<b>2 Weeks of PPE Available</b>
<b>Skilled Nursing Affiliates</b>						
Bourne Manor	1	12	3	11	0	yes
Charlene Manor	0	96	0	36	0	yes
Day Brook Village	6	84	1	42	0	yes
East Longmeadow	0	98	3	39	0	yes
Fairview Commons	16	35	4	17	0	yes
Hathaway	2	115	5	47	0	yes
Hillcrest Commons	0	173	4	80	0	yes
Hunt	0	142	1	38	0	yes
Kimball Farms Nursing Care	1	59	0	21	0	yes
Linda Manor	0	20	2	17	0	yes
Mt. Greylock	1	4	0	10	0	yes
North Adams Commons	0	3	1	2	0	yes
Pilgrim	0	98	4	60	0	yes
Williamstown Commons	0	113	1	33	0	yes
Windsor	8	42	2	23	0	yes
<b>Housing Affiliates</b>						
Day Brook Village	0	8	3	7	0	yes
Kimball Farms	0	1	3	14	0	yes
Linda Manor Asst. Living	0	4	0	5	0	yes

January 14, 2021

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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- Screening residents, staff, and essential visitors for expanded list of symptoms
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- Testing staff and residents for COVID-19 based on current protocols and availability of tests
- Postponing communal activities and dining
- Provision of compassionate care bedside visits; telehealth utilization; virtual visits
- Strategic cohorting of room assignments and quarantining for new admissions and current residents
- Careful adherence to droplet precaution protocols

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We thank you for your support in the challenging days ahead, and hope that you stay healthy and safe.

**COVID-19 Update by affiliate as of January 14, 2021**

1/14/2021	Current Confirmed Covid-19 Resident	YTD Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	YTD Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
<b>Skilled Nursing Affiliates</b>						
Bourne Manor	1	12	3	11	0	yes
Charlene Manor	1	97	0	36	0	yes
Day Brook Village	6	84	1	42	0	yes
East Longmeadow	0	98	4	39	0	yes
Fairview Commons	24	40	6	19	0	yes
Hathaway	2	115	6	53	0	yes
Hillcrest Commons	0	173	4	80	0	yes
Hunt	0	142	1	38	0	yes
Kimball Farms Nursing Care	1	59	0	21	0	yes
Linda Manor	0	20	3	18	0	yes
Mt. Greylock	1	4	0	10	0	yes
North Adams Commons	0	3	1	2	0	yes
Pilgrim	0	98	4	60	0	yes
Williamstown Commons	0	113	1	33	0	yes
Windsor	10	44	2	23	0	yes
<b>Housing Affiliates</b>						
Day Brook Village	0	8	3	7	0	yes
Kimball Farms	0	1	3	14	0	yes
Linda Manor Asst. Living	0	4	0	5	0	yes



January 15, 2021

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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- Postponing communal activities and dining
- Provision of compassionate care bedside visits; telehealth utilization; virtual visits
- Strategic cohorting of room assignments and quarantining for new admissions and current residents
- Careful adherence to droplet precaution protocols

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**COVID-19 Update by affiliate as of January 15, 2021**

1/15/2021	Current Confirmed Covid-19 Resident	YTD Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	YTD Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of ppe Available
<b>Skilled Nursing Affiliates</b>						
Bourne Manor	1	11	2	12	0	yes
Charlene Manor	1	97	0	36	0	yes
Day Brook Village	6	84	1	42	0	yes
East Longmeadow	0	98	4	43	0	yes
Fairview Commons	24	40	6	19	0	yes
Hathaway	2	115	6	53	0	yes
Hillcrest Commons	0	173	4	80	0	yes
Hunt	0	142	1	38	0	yes
Kimball Farms Nursing Care	1	59	0	21	0	yes
Linda Manor	0	20	3	18	0	yes
Mt. Greylock	0	4	0	10	0	yes
North Adams Commons	0	3	1	2	0	yes
Pilgrim	0	98	4	60	0	yes
Williamstown Commons	0	113	2	34	0	yes
Windsor	10	44	2	23	0	yes
<b>Housing Affiliates</b>						
Day Brook Village	0	9	5	9	0	yes
Kimball Farms	0	1	3	14	0	yes
Linda Manor Asst. Living	0	4	0	5	0	yes

January 16, 2021

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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- Strategic cohorting of room assignments and quarantining for new admissions and current residents
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**COVID-19 Update by affiliate as of January 16, 2021**

1/16/2021	Current Confirmed Covid-19 Resident	YTD Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	YTD Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
<b>Skilled Nursing Affiliates</b>						
Bourne Manor	1	11	1	12	0	yes
Charlene Manor	1	98	0	36	0	yes
Day Brook Village	8	86	1	42	0	yes
East Longmeadow	0	98	4	43	0	yes
Fairview Commons	20	35	6	19	0	yes
Hathaway	2	115	6	53	0	yes
Hillcrest Commons	0	173	4	80	0	yes
Hunt	0	142	1	38	0	yes
Kimball Farms Nursing Care	1	59	0	21	0	yes
Linda Manor	0	20	3	18	0	yes
Mt. Greylock	0	4	0	10	0	yes
North Adams Commons	0	3	1	2	0	yes
Pilgrim	0	98	4	60	0	yes
Windsor	12	46	3	24	0	yes
<b>Housing Affiliates</b>						
Day Brook Village	0	9	5	9	0	yes
Kimball Farms	0	1	3	14	0	yes
Linda Manor Asst. Living	0	4	0	5	0	yes

January 17, 2021

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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**COVID-19 Update by affiliate as of January 17, 2021**

1/17/2021	Current Confirmed Covid-19 Resident	YTD Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	YTD Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of pPE Available
<b>Skilled Nursing Affiliates</b>						
Bourne Manor	0	11	1	12	0	yes
Charlene Manor	1	98	0	36	0	yes
Day Brook Village	10	87	2	43	0	yes
East Longmeadow	0	98	4	43	0	yes
Fairview Commons	20	35	6	19	0	yes
Hathaway	2	115	6	53	0	yes
Hillcrest Commons	0	173	5	81	0	yes
Hunt	0	142	1	38	0	yes
Kimball Farms Nursing Care	1	59	0	21	0	yes
Linda Manor	0	20	3	18	0	yes
Mt. Greylock	0	4	0	10	0	yes
North Adams Commons	0	3	1	2	0	Yes
Pilgrim	0	98	4	60	0	yes
Williamstown Commons	0	113	2	34	0	yes
Windsor	12	46	3	24	0	yes
<b>Housing Affiliates</b>						
Day Brook Village	0	9	3	7	0	yes
Kimball Farms	0	1	3	14	0	yes
Linda Manor Asst. Living	0	4	0	5	0	yes

January 18, 2021

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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- Careful adherence to droplet precaution protocols

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**COVID-19 Update by affiliate as of January 18, 2021**

1/18/2021	Current Confirmed Covid-19 Resident	2020/21 Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	2020/21 Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
<b>Skilled Nursing Affiliates</b>						
Bourne Manor	0	11	0	14	0	yes
Charlene Manor	1	98	0	36	0	yes
Day Brook Village	10	87	2	43	0	yes
East Longmeadow	0	98	2	43	0	yes
Fairview Commons	35	50	4	19	0	yes
Hathaway	1	115	6	53	0	yes
Hillcrest Commons	0	173	5	81	0	yes
Hunt	0	142	1	38	0	yes
Kimball Farms Nursing Care	1	59	0	21	0	yes
Linda Manor	0	20	3	18	0	yes
Mt. Greylock	0	4	0	10	0	yes
North Adams Commons	0	3	1	2	0	yes
Pilgrim	0	98	4	60	0	yes
Williamstown Commons	0	113	2	34	0	yes
Windsor	12	46	3	24	0	yes
<b>Housing Affiliates</b>						
Day Brook Village	0	9	3	7	0	yes
Kimball Farms	0	1	2	14	0	yes
Linda Manor Asst. Living	0	4	0	5	0	yes

January 19, 2021

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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**COVID-19 Update by affiliate as of January 19, 2021**

1/19/2021	Current Confirmed Covid-19 Resident	2020/21 Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	2020/21 YTD Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of pPE Available
<b>Skilled Nursing Affiliates</b>						
Bourne Manor	0	11	1	15	0	yes
Charlene Manor	0	98	0	36	0	yes
Day Brook Village	10	87	2	44	0	yes
East Longmeadow	0	98	2	43	0	yes
Fairview Commons	37	53	4	19	0	yes
Hathaway	1	115	6	53	0	yes
Hillcrest Commons	0	173	6	82	0	yes
Hunt	0	142	1	38	0	yes
Kimball Farms Nursing Care	1	59	0	21	0	yes
Linda Manor	0	20	2	18	0	yes
Mt. Greylock	0	4	0	10	0	yes
North Adams Commons	0	3	1	2	0	yes
Pilgrim	0	98	4	60	0	Yes
Williamstown Commons	0	113	2	34	0	yes
Windsor	14	48	2	24	0	yes
<b>Housing Affiliates</b>						
Day Brook Village	0	9	3	7	0	yes
Kimball Farms	0	1	2	14	0	yes
Linda Manor Asst. Living	0	4	0	5	0	yes

January 20, 2021

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- Testing staff and residents for COVID-19 based on current protocols and availability of tests
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- Careful adherence to droplet precaution protocols

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We thank you for your support in the challenging days ahead, and hope that you stay healthy and safe.

**COVID-19 Update by affiliate as of January 20, 2021**

1/20/2021	Current Confirmed Covid-19 Resident	2020/21 Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	2020/21 Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of pPE Available
<b>Skilled Nursing Affiliates</b>						
Bourne Manor	0	11	1	15	0	yes
Charlene Manor	0	98	0	36	0	yes
Day Brook Village	10	87	2	44	0	yes
East Longmeadow	0	98	1	44	0	yes
Fairview Commons	37	53	4	19	0	yes
Hathaway	0	115	3	53	0	yes
Hillcrest Commons	0	173	5	82	0	yes
Hunt	0	142	1	38	0	yes
Kimball Farms Nursing Care	1	59	1	22	0	YES
Linda Manor	0	20	2	18	0	yes
Mt. Greylock	0	4	0	10	0	yes
North Adams Commons	0	3	1	2	0	yes
Pilgrim	0	98	3	60	0	yes
Williamstown Commons	0	113	2	34	0	yes
Windsor	14	48	2	24	0	yes
<b>Housing Affiliates</b>						
Day Brook Village	0	9	2	7	0	yes
Kimball Farms	0	1	2	14	0	yes
Linda Manor Asst. Living	0	4	0	5	0	yes



January 21, 2021

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We are taking steps based on guidance from the Centers for Disease Control and Prevention (CDC), the Center for Medicare and Medicaid Services (CMS), and Massachusetts Department of Public Health (DPH) to reduce the spread and impact of COVID-19, such as:

- Enhanced infection control precautions and implementation of PPE Coaches
- Screening residents, staff, and essential visitors for expanded list of symptoms
- Restricting visitation and entry of people to the building
- Testing staff and residents for COVID-19 based on current protocols and availability of tests
- Postponing communal activities and dining
- Provision of compassionate care bedside visits; telehealth utilization; virtual visits
- Strategic cohorting of room assignments and quarantining for new admissions and current residents
- Careful adherence to droplet precaution protocols

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#### COVID-19 Update by affiliate as of January 21, 2021

1/21/2021	Current Confirmed Covid-19 Resident	YTD Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	YTD Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
<b>Skilled Nursing Affiliates</b>						
Bourne Manor	1	13	3	19	0	yes
Charlene Manor	0	98	0	36	0	yes
Day Brook Village	10	87	2	44	0	yes
East Longmeadow	0	98	1	44	0	yes
Fairview Commons	37	53	4	19	0	yes
Hathaway	0	115	3	53	0	yes
Hillcrest Commons	0	173	5	82	0	yes
Hunt	0	142	1	38	0	yes
Kimball Farms Nursing Care	1	59	2	23	0	yes
Linda Manor	0	20	2	18	0	yes
Mt. Greylock	0	4	0	10	0	yes
North Adams Commons	0	3	1	2	0	yes
Pilgrim	0	98	2	60	0	yes
Williamstown Commons	0	113	2	36	0	yes
Windsor	11	48	1	24	0	yes
<b>Housing Affiliates</b>						
Day Brook Village	0	9	2	7	0	yes
Kimball Farms	0	1	2	14	0	yes
Linda Manor Asst. Living	0	4	0	5	0	yes

January 22, 2021

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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**COVID-19 Update by affiliate as of January 22, 2021**

1/22/2021	Current Confirmed Covid-19 Resident	YTD Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	YTD Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
<b>Skilled Nursing Affiliates</b>						
Bourne Manor	1	13	3	19	0	yes
Charlene Manor	0	98	0	36	0	yes
Day Brook Village	8	87	1	44	0	yes
East Longmeadow	0	98	1	44	0	yes
Fairview Commons	44	63	4	21	0	yes
Hathaway	0	115	2	47	0	yes
Hillcrest Commons	0	173	5	82	0	yes
Hunt	0	142	1	38	0	yes
Kimball Farms Nursing Care	1	59	3	24	0	YES
Linda Manor	0	20	1	18	0	yes
Mt. Greylock	0	4	0	10	0	yes
North Adams Commons	0	3	0	2	0	yes
Pilgrim	0	98	2	60	0	yes
Williamstown Commons	0	113	1	36	0	yes
Windsor	11	50	1	24	0	yes
<b>Housing Affiliates</b>						
Day Brook Village	0	9	2	7	0	yes
Kimball Farms	0	1	2	14	0	yes
Linda Manor Asst. Living	0	4	0	5	0	yes

January 23, 2021

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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**COVID-19 Update by affiliate as of January 23, 2021**

1/23/2021	Current Confirmed Covid-19 Resident	YTD Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	YTD Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
<b>Skilled Nursing Affiliates</b>						
Bourne Manor	1	13	3	19	0	yes
Charlene Manor	0	98	0	36	0	yes
Day Brook Village	6	87	1	44	0	yes
East Longmeadow	0	98	1	44	0	yes
Fairview Commons	44	63	3	21	0	yes
Hathaway	0	115	2	47	0	yes
Hillcrest Commons	0	173	5	82	0	yes
Hunt	0	142	1	38	0	yes
Kimball Farms Nursing Care	0	59	3	24	0	yes
Linda Manor	0	20	1	18	0	yes
Mt. Greylock	0	4	0	10	0	yes
North Adams Commons	0	3	0	2	0	yes
Pilgrim	0	98	2	60	0	yes
Williamstown Commons	0	113	1	36	0	yes
Windsor	11	50	1	24	0	yes
<b>Housing Affiliates</b>						
Day Brook Village	0	9	2	7	0	yes
Kimball Farms	0	1	2	14	0	yes
Linda Manor Asst. Living	0	4	0	5	0	yes

January 24, 2021

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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**COVID-19 Update by affiliate as of January 24, 2021**

1/24/2021	Current Confirmed Covid-19 Resident	2020/21 Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	2020/21 Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory	2 Weeks of PPE Available
<b>Skilled Nursing Affiliates</b>						
Bourne Manor	1	13	3	12	0	yes
Charlene Manor	0	98	0	36	0	yes
Day Brook Village	6	87	1	44	0	yes
East Longmeadow	0	98	0	44	0	yes
Fairview Commons	45	64	3	21	0	yes
Hathaway	2	117	0	54	0	yes
Hillcrest Commons	0	173	5	82	0	yes
Hunt	0	142	0	38	0	yes
Kimball Farms Nursing Care	0	59	3	24	0	yes
Linda Manor	0	20	0	18	0	yes
Mt. Greylock	0	4	0	10	0	yes
North Adams Commons	0	3	0	2	0	yes
Pilgrim	0	98	2	60	0	yes
Williamstown Commons	0	113	1	36	0	yes
Windsor	11	50	1	24	0	yes
<b>Housing Affiliates</b>						
Day Brook Village	0	9	2	7	0	yes
Kimball Farms	0	1	4	16	0	yes
Linda Manor Asst. Living	0	4	0	5	0	yes

January 25, 2021

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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**COVID-19 Update by affiliate as of January 25, 2021**

1/25/2021	Current Confirmed Covid-19 Resident	2020/21 Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	2020/21 Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
<b>Skilled Nursing Affiliates</b>						
Bourne Manor	1	13	3	12	0	yes
Charlene Manor	0	98	0	36	0	yes
Day Brook Village	6	87	1	44	0	yes
East Longmeadow	0	98	0	44	0	yes
Fairview Commons	40	64	5	24	0	yes
Hathaway	2	117	2	54	0	yes
Hillcrest Commons	0	173	5	82	0	yes
Hunt	0	142	0	38	0	yes
Kimball Farms Nursing Care	0	59	3	24	0	yes
Linda Manor	0	20	0	18	0	yes
Mt. Greylock	0	4	0	10	0	yes
North Adams Commons	0	3	0	2	0	yes
Pilgrim	0	98	0	60	0	yes
Williamstown Commons	0	113	0	36	0	yes
Windsor	8	50	0	24	0	Yes
<b>Housing Affiliates</b>						
Day Brook Village	0	9	2	7	0	yes
Kimball Farms	0	1	4	16	0	yes
Linda Manor Asst. Living	0	4	0	5	0	yes

January 26, 2021

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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**COVID-19 Update by affiliate as of January 26, 2021**

1/26/2021	Current Confirmed Covid-19 Resident	2020/21 Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	2020/21 Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
<b>Skilled Nursing Affiliates</b>						
Bourne Manor	0	13	2	12	0	yes
Charlene Manor	0	98	0	36	0	yes
Day Brook Village	5	87	1	44	0	yes
East Longmeadow	0	98	0	44	0	yes
Fairview Commons	38	64	5	24	0	yes
Hathaway	2	117	0	54	0	yes
Hillcrest Commons	0	173	5	82	0	yes
Hunt	0	142	0	38	0	yes
Kimball Farms Nursing Care	0	59	3	24	0	yes
Linda Manor	0	20	0	18	0	yes
Mt. Greylock	0	4	0	10	0	yes
North Adams Commons	0	3	0	2	0	yes
Pilgrim	0	98	0	60	0	yes
Williamstown Commons	0	113	0	36	0	yes
Windsor	7	50	0	24	0	Yes
<b>Housing Affiliates</b>						
Day Brook Village	0	9	1	7	0	yes
Kimball Farms	0	1	4	16	0	yes
Linda Manor Asst. Living	0	4	0	5	0	yes
<b>Total</b>	<b>52</b>	<b>1153</b>	<b>21</b>	<b>536</b>	<b>0</b>	



January 27, 2021

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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**COVID-19 Update by affiliate as of January 27, 2021**

1/27/2021	Current Confirmed Covid-19 Resident	2020/21 Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	2020/21 Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of ppe Available
<b>Skilled Nursing Affiliates</b>						
Bourne Manor	0	13	2	19	0	yes
Charlene Manor	0	98	0	36	0	yes
Day Brook Village	4	87	1	44	0	yes
East Longmeadow	0	98	0	44	0	yes
Fairview Commons	35	65	5	24	0	yes
Hathaway	2	117	0	54	0	yes
Hillcrest Commons	0	173	3	82	0	yes
Hunt	0	142	0	38	0	yes
Kimball Farms Nursing Care	0	59	3	24	0	yes
Linda Manor	0	20	0	18	0	yes
Mt. Greylock	0	4	0	10	0	yes
North Adams Commons	0	3	0	2	0	yes
Pilgrim	0	98	0	60	0	yes
Williamstown Commons	0	113	0	36	0	yes
Windsor	7	50	0	24	0	Yes
<b>Housing Affiliates</b>						
Day Brook Village	0	9	1	7	0	yes
Kimball Farms	0	1	4	16	0	yes
Linda Manor Asst. Living	0	4	0	5	0	yes

January 28, 2021

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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**COVID-19 Update by affiliate as of January 28, 2021**

1/28/2021	Current Confirmed Covid-19 Resident	2020/21 Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	2020/21 Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
<b>Skilled Nursing Affiliates</b>						
Bourne Manor	1	14	2	19	0	yes
Charlene Manor	0	98	0	36	0	yes
Day Brook Village	4	91	0	44	0	yes
East Longmeadow	0	98	0	44	0	yes
Fairview Commons	34	65	6	24	0	yes
Hathaway	2	117	0	54	0	yes
Hillcrest Commons	0	173	4	83	0	yes
Hunt	0	142	0	38	0	yes
Kimball Farms Nursing Care	0	59	4	25	0	yes
Linda Manor	0	20	1	19	0	yes
Mt. Greylock	0	4	0	10	0	yes
North Adams Commons	0	3	0	2	0	Yes
Pilgrim	0	98	0	60	0	yes
Williamstown Commons	0	113	0	36	0	yes
Windsor	7	50	0	24	0	yes
<b>Housing Affiliates</b>						
Day Brook Village	0	9	1	7	0	yes
Kimball Farms	0	1	4	16	0	yes
Linda Manor Asst. Living	0	4	0	5	0	yes

January 29, 2021

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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**COVID-19 Update by affiliate as of January 29, 2021**

1/29/2021	Current Confirmed Covid-19 Resident	2020/21 Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	2020/21 Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
<b>Skilled Nursing Affiliates</b>						
Bourne Manor	1	14	3	20	0	yes
Charlene Manor	0	98	0	36	0	yes
Day Brook Village	3	91	0	44	0	yes
East Longmeadow	0	98	0	44	0	yes
Fairview Commons	32	66	6	24	0	yes
Hathaway	2	117	1	54	0	yes
Hillcrest Commons	0	173	4	83	0	yes
Hunt	0	142	0	38	0	yes
Kimball Farms Nursing Care	0	59	4	25	0	yes
Linda Manor	15	35	3	21	0	yes
Mt. Greylock	0	4	0	10	0	yes
North Adams Commons	0	3	0	2	0	Yes
Pilgrim	0	98	0	60	0	yes
Williamstown Commons	0	113	0	36	0	yes
Windsor	7	51	0	24	0	yes
<b>Housing Affiliates</b>						
Day Brook Village	0	9	1	7	0	yes
Kimball Farms	0	1	4	16	0	yes
Linda Manor Asst. Living	0	4	0	5	0	yes

January 30, 2021

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

We are taking steps based on guidance from the Centers for Disease Control and Prevention (CDC), the Center for Medicare and Medicaid Services (CMS), and Massachusetts Department of Public Health (DPH) to reduce the spread and impact of COVID-19, such as:

- Enhanced infection control precautions and implementation of PPE Coaches
- Screening residents, staff, and essential visitors for expanded list of symptoms
- Restricting visitation and entry of people to the building
- Testing staff and residents for COVID-19 based on current protocols and availability of tests
- Postponing communal activities and dining
- Provision of compassionate care bedside visits; telehealth utilization; virtual visits
- Strategic cohorting of room assignments and quarantining for new admissions and current residents
- Careful adherence to droplet precaution protocols

Due to government privacy requirements, we cannot divulge specific information about the individuals who have confirmed or suspected COVID-19, unless they are your family member, and you have the necessary permissions to receive such information.

We know you are concerned about your loved one, but it is crucial that we restrict visitation to reduce the spread of this virus to others. We will contact you directly if your loved one is suspected or diagnosed with COVID-19.

We thank you for your support in the challenging days ahead, and hope that you stay healthy and safe.

**COVID-19 Update by affiliate as of January 30, 2021**

1/30/2021	Current Confirmed Covid-19 Resident	2020/21 Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	2020/21 Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of pPE Available
<b>Skilled Nursing Affiliates</b>						
Bourne Manor	1	14	9	29	0	yes
Charlene Manor	0	98	0	36	0	yes
Day Brook Village	2	91	1	45	0	yes
East Longmeadow	0	98	0	44	0	yes
Fairview Commons	33	67	6	24	0	yes
Hathaway	2	117	1	54	0	yes
Hillcrest Commons	0	173	4	83	0	yes
Hunt	0	142	0	38	0	yes
Kimball Farms Nursing Care	0	59	4	25	0	yes
Linda Manor	17	37	3	21	0	yes
Mt. Greylock	0	4	0	10	0	yes
North Adams Commons	0	3	0	2	0	yes
Pilgrim	0	98	0	60	0	yes
Williamstown Commons	0	113	0	36	0	yes
Windsor	5	51	0	24	0	yes
<b>Housing Affiliates</b>						
Day Brook Village	0	9	0	7	0	yes
Kimball Farms	0	1	4	16	0	yes
Linda Manor Asst. Living	0	4	0	5	0	yes

January 31, 2021

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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**COVID-19 Update by affiliate as of January 31, 2021**

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Hathaway	2	115	1	47	0	yes
Hillcrest Commons	0	173	3	83	0	yes
Hunt	0	142	0	38	0	yes
Kimball Farms Nursing Care	0	59	4	25	0	yes
Linda Manor	33	53	3	21	0	yes
Mt. Greylock	0	4	0	10	0	yes
North Adams Commons	0	3	0	2	0	Yes
Pilgrim	0	98	0	60	0	yes
Williamstown Commons	0	113	0	36	0	yes
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