

July 31, 2020

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

We are taking steps based on guidance from the Centers for Disease Control and Prevention (CDC), the Center for Medicare and Medicaid Services (CMS), and Massachusetts Department of Public Health (DPH) to reduce the spread and impact of COVID-19, such as:

- Enhanced infection control precautions and implementation of PPE Coaches
- Screening residents, staff, and essential visitors for expanded list of symptoms
- Restricting visitation and entry of people to the building
- Testing staff and residents for COVID-19 based on current protocols and availability of tests
- Postponing communal activities and dining
- Provision of compassionate care bedside visits; telehealth utilization; virtual visits
- Strategic cohorting of room assignments and quarantining for new admissions and current residents
- Careful adherence to droplet precaution protocols

Due to government privacy requirements, we cannot divulge specific information about the individuals who have confirmed or suspected COVID-19, unless they are your family member and you have the necessary permissions to receive such information.

We know you are concerned about your loved one, but it is crucial that we restrict visitation to reduce the spread of this virus to others. We will contact you directly if your loved one is suspected or diagnosed with COVID-19.

We thank you for your support in the challenging days ahead, and hope that you stay healthy and safe.

COVID-19 Update by affiliate as of July 31, 2020

7/31/2020	Current Confirmed Covid-19 Resident	YTD Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	YTD Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	0	1	0	1	0	Yes
Charlene Manor	2	34	0	10	0	Yes
Day Brook Village	0	65	0	31	0	Yes
East Longmeadow	0	82	0	32	0	Yes
Fairview Commons	0	14	0	9	0	Yes
Hathaway	0	105	4	23	0	Yes
Hillcrest Commons	0	0	0	0	0	Yes
Hunt	4	141	0	29	0	Yes
Kimball Farms Nursing Car	0	1	0	1	0	Yes
Linda Manor	10	11	5	6	0	Yes
Mt. Greylock	0	0	0	2	0	Yes
North Adams Commons	0	2	0	0	0	Yes
Pilgrim	0	80	0	40	0	Yes
Williamstown Commons	0	83	0	22	0	Yes
Windsor	1	6	0	5	0	Yes
Housing Affiliates						
Day Brook Village	0	0	0	1	0	Yes
Kimball Farms	0	0	0	2	0	Yes
Linda Manor Asst. Living	1	1	1	2	0	Yes

July 30, 2020

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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COVID-19 Update by affiliate as of July 30, 2020

7/30/2020	Current Confirmed Covid-19 Resident	YTD Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	YTD Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	0	1	0	1	0	Yes
Charlene Manor	2	34	0	10	0	Yes
Day Brook Village	0	65	0	31	0	Yes
East Longmeadow	0	82	0	32	0	Yes
Fairview Commons	0	14	0	9	0	Yes
Hathaway	0	105	4	23	0	Yes
Hillcrest Commons	0	0	0	0	0	Yes
Hunt	3	139	0	29	0	Yes
Kimball Farms Nursing Care	0	1	0	1	0	Yes
Linda Manor	8	9	1	2	0	Yes
Mt. Greylock	0	0	0	2	0	Yes
North Adams Commons	0	2	0	0	0	Yes
Pilgrim	0	80	0	40	0	Yes
Williamstown	0	83	0	22	0	Yes
Windsor	1	6	0	5	0	Yes
Housing Affiliates						
Day Brook Village	0	0	0	1	0	Yes
Kimball Farms	0	0	0	2	0	Yes
Linda Manor Asst. Living	1	1	1	2	0	Yes

July 29, 2020

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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COVID-19 Update by affiliate as of July 29, 2020

7/29/2020	Current Confirmed Covid-19 Resident	YTD Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	YTD Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	0	1	0	1	0	Yes
Charlene Manor	2	34	0	10	0	Yes
Day Brook Village	0	65	0	31	0	Yes
East Longmeadow	0	82	0	32	0	Yes
Fairview Commons	0	14	0	9	0	Yes
Hathaway	0	105	4	23	0	Yes
Hillcrest Commons	0	0	0	0	0	Yes
Hunt	3	139	0	29	0	Yes
Kimball Farms Nursing Care	0	1	0	1	0	Yes
Linda Manor	8	9	1	2	0	Yes
Mt. Greylock	0	0	0	2	0	Yes
North Adams Commons	0	2	0	0	0	Yes
Pilgrim	0	80	1	40	0	Yes
Williamstown	0	83	0	22	0	Yes
Windsor	1	6	0	5	0	Yes
Housing Affiliates						
Day Brook Village	0	0	0	1	0	Yes
Kimball Farms	0	0	0	2	0	Yes
Linda Manor Asst. Living	1	1	1	2	0	Yes

July 28, 2020

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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COVID-19 Update by affiliate as of July 28, 2020

7/28/2020	Current Confirmed Covid-19 Resident	YTD Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	YTD Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	0	1	0	1	0	Yes
Charlene Manor	1	33	0	10	0	Yes
Day Brook Village	0	65	0	31	0	Yes
East Longmeadow	0	82	0	32	0	Yes
Fairview Commons	0	14	2	7	0	Yes
Hathaway	0	105	4	23	0	Yes
Hillcrest Commons	0	0	0	0	0	Yes
Hunt	3	139	0	29	0	Yes
Kimball Farms Nursing Care	0	1	0	1	0	Yes
Linda Manor	8	9	1	2	0	Yes
Mt. Greylock	0	0	0	2	0	Yes
North Adams Commons	0	2	0	0	0	Yes
Pilgrim	0	80	1	40	0	Yes
Williamstown	0	83	0	22	0	Yes
Windsor	1	6	0	5	0	Yes
Housing Affiliates						
Day Brook Village	0	0	0	1	0	Yes
Kimball Farms	0	0	0	2	0	Yes
Linda Manor Asst. Living	1	1	1	2	0	Yes

July 27, 2020

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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COVID-19 Update by affiliate as of July 27, 2020

7/27/2020	Current Confirmed Covid-19 Resident	YTD Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	YTD Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	0	1	0	1	0	Yes
Charlene Manor	1	32	0	10	0	Yes
Day Brook Village	0	65	0	31	0	Yes
East Longmeadow	0	82	0	32	0	Yes
Fairview Commons	0	14	2	7	0	Yes
Hathaway	0	105	4	23	0	Yes
Hillcrest Commons	0	0	0	0	0	Yes
Hunt	3	138	0	29	0	Yes
Kimball Farms Nursing Ca	0	1	0	1	0	Yes
Linda Manor	1	1	1	2	0	Yes
Mt. Greylock	0	0	0	2	0	Yes
North Adams Commons	0	2	0	0	0	Yes
Pilgrim	0	80	2	40	0	Yes
Williamstown	0	83	0	22	0	Yes
Windsor	1	6	0	5	0	Yes
Housing Affiliates						
Day Brook Village	0	0	0	1	0	Yes
Kimball Farms	0	0	0	2	0	Yes
Linda Manor Asst. Living	1	1	1	2	0	Yes

June 26, 2020

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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COVID-19 Update by affiliate as of June 26, 2020

6/26/2020	Current Confirmed Covid-19 Resident	YTD Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	YTD Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	0	1	0	1	0	Yes
Charlene Manor	0	32	0	10	0	Yes
Day Brook Village	0	65	0	31	0	Yes
East Longmeadow	0	82	0	32	0	Yes
Fairview Commons	0	14	0	5	0	Yes
Hathaway	32	103	7	23	0	Yes
Hillcrest Commons	0	0	0	0	0	Yes
Hunt	2	129	0	29	0	Yes
Kimball Farms Nursing Care Ctr.	0	1	0	1	0	Yes
Linda Manor	0	0	0	0	0	Yes
Mt. Greylock	0	0	1	2	0	Yes
North Adams Commons	0	2	0	0	0	Yes
Pilgrim	0	80	0	34	0	Yes
Williamstown Commons	0	83	2	21	0	Yes
Windsor	0	5	0	4	0	Yes
Housing Affiliates						
Day Brook Village	0	0	0	1	0	Yes
Kimball Farms	0	0	0	2	0	Yes
Linda Manor Asst. Living	0	0	0	1	0	Yes

July 25, 2020

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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COVID-19 Update by affiliate as of July 25, 2020

7/25/2020	Current Confirmed Covid-19 Resident	YTD Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	YTD Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	0	1	0	1	0	Yes
Charlene Manor	0	32	0	10	0	Yes
Day Brook Village	0	65	0	31	0	Yes
East Longmeadow	0	82	0	32	0	Yes
Fairview Commons	0	14	2	7	0	Yes
Hathaway	0	105	4	23	0	Yes
Hillcrest Commons	0	0	0	0	0	Yes
Hunt	4	139	0	29	0	Yes
Kimball Farms Nursing Care	0	1	0	1	0	Yes
Linda Manor	1	1	1	2	0	Yes
Mt. Greylock	0	0	0	2	0	Yes
North Adams Commons	0	2	0	0	0	Yes
Pilgrim	0	80	2	40	0	Yes
Williamstown	0	83	1	22	0	Yes
Windsor	1	6	1	5	0	Yes
Housing Affiliates						
Day Brook Village	0	0	0	1	0	Yes
Kimball Farms	0	0	0	2	0	Yes
Linda Manor Asst. Living	0	0	1	2	0	Yes

July 24, 2020

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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COVID-19 Update by affiliate as of July 24, 2020

7/24/2020	Current Confirmed Covid-19 Resident	YTD Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	YTD Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	0	1	0	1	0	Yes
Charlene Manor	0	32	0	10	0	Yes
Day Brook Village	0	65	0	31	0	Yes
East Longmeadow	0	82	0	32	0	Yes
Fairview Commons	0	14	2	7	0	Yes
Hathaway	0	105	4	23	0	Yes
Hillcrest Commons	0	0	0	0	0	Yes
Hunt	4	139	0	29	0	Yes
Kimball Farms Nursing Car	0	1	0	1	0	Yes
Linda Manor	0	1	1	2	0	Yes
Mt. Greylock	0	0	0	2	0	Yes
North Adams Commons	0	2	0	0	0	Yes
Pilgrim	0	80	2	40	0	Yes
Williamstown	0	83	1	22	0	Yes
Windsor	1	6	1	5	0	Yes
Housing Affiliates						
Day Brook Village	0	0	0	1	0	Yes
Kimball Farms	0	0	0	2	0	Yes
Linda Manor Asst. Living	0	0	1	2	0	Yes

July 23, 2020

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COVID-19 Update by affiliate as of July 23, 2020

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Skilled Nursing Affiliates						
Bourne Manor	0	1	0	1	0	Yes
Charlene Manor	0	32	0	10	0	Yes
Day Brook Village	0	65	0	31	0	Yes
East Longmeadow	0	82	0	32	0	Yes
Fairview Commons	0	14	2	7	0	Yes
Hathaway	0	105	4	23	0	Yes
Hillcrest Commons	0	0	0	0	0	Yes
Hunt	5	139	0	29	0	Yes
Kimball Farms Nursing Care	0	1	0	1	0	Yes
Linda Manor	1	1	1	1	0	Yes
Mt. Greylock	0	0	0	2	0	Yes
North Adams Commons	0	2	0	0	0	Yes
Pilgrim	0	80	2	37	0	Yes
Williamstown	0	83	1	22	0	Yes
Windsor	0	5	1	5	0	Yes
Housing Affiliates						
Day Brook Village	0	0	0	1	0	Yes
Kimball Farms	0	0	0	2	0	Yes
Linda Manor Asst. Living	0	0	1	2	0	Yes

July 22, 2020

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Skilled Nursing Affiliates						
Bourne Manor	0	1	0	1	0	Yes
Charlene Manor	0	32	0	10	0	Yes
Day Brook Village	0	65	0	31	0	Yes
East Longmeadow	0	82	0	32	0	Yes
Fairview Commons	0	14	2	7	0	Yes
Hathaway	0	105	4	23	0	Yes
Hillcrest Commons	0	0	0	0	0	Yes
Hunt	4	138	0	29	0	Yes
Kimball Farms Nursing Care Ctr.	0	1	0	1	0	Yes
Linda Manor	1	0	1	1	0	Yes
Mt. Greylock	0	0	0	2	0	Yes
North Adams Commons	0	2	0	0	0	Yes
Pilgrim	0	80	2	37	0	Yes
Williamstown	0	83	1	22	0	Yes
Windsor	0	5	1	5	0	Yes
Housing Affiliates						
Day Brook Village	0	0	0	1	0	Yes
Kimball Farms	0	0	0	2	0	Yes
Linda Manor Asst. Living	0	0	1	2	0	Yes

July 21, 2020

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- Enhanced infection control precautions and implementation of PPE Coaches
- Screening residents, staff, and essential visitors for expanded list of symptoms
- Restricting visitation and entry of people to the building
- Testing staff and residents for COVID-19 based on current protocols and availability of tests
- Postponing communal activities and dining
- Provision of compassionate care bedside visits; telehealth utilization; virtual visits
- Strategic cohorting of room assignments and quarantining for new admissions and current residents
- Careful adherence to droplet precaution protocols

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We know you are concerned about your loved one, but it is crucial that we restrict visitation to reduce the spread of this virus to others. We will contact you directly if your loved one is suspected or diagnosed with COVID-19. We thank you for your support in the challenging days ahead, and hope that you stay healthy and safe.

COVID-19 Update by affiliate as of July 21, 2020

7/21/2020	Current Confirmed Covid-19 Resident	YTD Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	YTD Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	0	1	0	1	0	Yes
Charlene Manor	0	32	0	10	0	Yes
Day Brook Village	0	65	0	31	0	Yes
East Longmeadow	0	82	0	32	0	Yes
Fairview Commons	0	14	2	7	0	Yes
Hathaway	0	105	5	23	0	Yes
Hillcrest Commons	0	0	0	0	0	Yes
Hunt	3	137	0	29	0	Yes
Kimball Farms Nursing Care	0	1	0	1	0	Yes
Linda Manor	1	0	1	1	0	Yes
Mt. Greylock	0	0	0	2	0	Yes
North Adams Commons	0	2	0	0	0	Yes
Pilgrim	0	80	2	37	0	Yes
Williamstown	0	83	0	22	0	Yes
Windsor	0	5	1	5	0	Yes
Housing Affiliates						
Day Brook Village	0	0	0	1	0	Yes
Kimball Farms	0	0	0	2	0	Yes
Linda Manor Asst. Living	0	0	1	2	0	Yes

July 20, 2020

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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COVID-19 Update by affiliate as of July 20, 2020

7/20/2020	Current Confirmed Covid-19 Resident	YTD Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	YTD Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	0	1	0	1	0	Yes
Charlene Manor	0	32	0	10	0	Yes
Day Brook Village	0	65	0	31	0	Yes
East Longmeadow	0	82	0	32	0	Yes
Fairview Commons	0	14	2	5	0	Yes
Hathaway	0	105	5	23	0	Yes
Hillcrest Commons	0	0	0	0	0	Yes
Hunt	4	137	0	29	0	Yes
Kimball Farms Nursing Care	0	1	0	1	0	Yes
Linda Manor	0	0	1	1	0	Yes
Mt. Greylock	0	0	0	2	0	Yes
North Adams Commons	0	2	0	0	0	Yes
Pilgrim	0	80	2	37	0	Yes
Williamstown	0	83	1	22	0	Yes
Windsor	0	5	1	5	0	Yes
Housing Affiliates						
Day Brook Village	0	0	0	1	0	Yes
Kimball Farms	0	0	0	2	0	Yes
Linda Manor Asst. Living	0	0	1	2	0	Yes

July 19, 2020

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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COVID-19 Update by affiliate as of July 19, 2020

7/19/2020	Current Confirmed Covid-19 Resident	YTD Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	YTD Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	0	1	0	1	0	Yes
Charlene Manor	0	32	0	10	0	Yes
Day Brook Village	0	65	0	31	0	Yes
East Longmeadow	0	82	0	32	0	Yes
Fairview Commons	0	14	0	5	0	Yes
Hathaway	0	105	5	23	0	Yes
Hillcrest Commons	0	0	0	0	0	Yes
Hunt	4	137	0	29	0	Yes
Kimball Farms Nursing Care	0	1	0	1	0	Yes
Linda Manor	0	0	1	1	0	Yes
Mt. Greylock	0	0	0	2	0	Yes
North Adams Commons	0	2	0	0	0	Yes
Pilgrim	0	80	2	37	0	Yes
Williamstown	0	83	1	22	0	Yes
Windsor	0	5	1	5	0	Yes
Housing Affiliates						
Day Brook Village	0	0	0	1	0	Yes
Kimball Farms	0	0	0	2	0	Yes
Linda Manor Asst. Living	0	0	1	2	0	Yes

July 18, 2020

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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COVID-19 Update by affiliate as of July 18, 2020

7/18/2020	Current Confirmed Covid-19 Resident	YTD Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	YTD Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	0	1	0	1	0	Yes
Charlene Manor	0	32	0	10	0	Yes
Day Brook Village	0	65	0	31	0	Yes
East Longmeadow	0	82	0	32	0	Yes
Fairview Commons	0	14	0	5	0	Yes
Hathaway	0	105	5	23	0	Yes
Hillcrest Commons	0	0	0	0	0	Yes
Hunt	4	137	0	29	0	Yes
Kimball Farms Nursing Care Ctr.	0	1	0	1	0	Yes
Linda Manor	0	0	1	1	0	Yes
Mt. Greylock	0	0	0	2	0	Yes
North Adams Commons	0	2	0	0	0	Yes
Pilgrim	0	80	1	37	0	Yes
Williamstown	0	83	0	21	0	Yes
Windsor	0	5	1	5	0	Yes
Housing Affiliates						
Day Brook Village	0	0	0	1	0	Yes
Kimball Farms	0	0	0	2	0	Yes
Linda Manor Asst. Living	0	0	0	1	0	Yes

July 17, 2020

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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- Careful adherence to droplet precaution protocols

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COVID-19 Update by affiliate as of July 17, 2020

7/17/2020	Current Confirmed Covid-19 Resident	YTD Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	YTD Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	0	1	0	1	0	Yes
Charlene Manor	0	32	0	10	0	Yes
Day Brook Village	0	65	0	31	0	Yes
East Longmeadow	0	82	0	32	0	Yes
Fairview Commons	0	14	0	5	0	Yes
Hathaway	0	105	5	23	0	Yes
Hillcrest Commons	0	0	0	0	0	Yes
Hunt	4	137	0	29	0	Yes
Kimball Farms Nursing Care Ctr.	0	1	0	1	0	Yes
Linda Manor	0	0	1	1	0	Yes
Mt. Greylock	0	0	0	2	0	Yes
North Adams Commons	0	2	0	0	0	Yes
Pilgrim	0	80	2	37	0	Yes
Williamstown	0	83	0	21	0	Yes
Windsor	0	5	1	5	0	Yes
Housing Affiliates						
Day Brook Village	0	0	0	1	0	Yes
Kimball Farms	0	0	0	2	0	Yes
Linda Manor Asst. Living	0	0	0	1	0	Yes

July 16, 2020

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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COVID-19 Update by affiliate as of July 16, 2020

7/16/2020	Current Confirmed Covid-19 Resident	YTD Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	YTD Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	0	1	0	1	0	Yes
Charlene Manor	0	32	0	10	0	Yes
Day Brook Village	0	65	0	31	0	Yes
East Longmeadow	0	82	0	32	0	Yes
Fairview Commons	0	14	0	5	0	Yes
Hathaway	2	105	5	23	0	Yes
Hillcrest Commons	0	0	0	0	0	Yes
Hunt	7	136	0	29	0	Yes
Kimball Farms Nursing Ca	0	1	0	1	0	Yes
Linda Manor	0	0	1	1	0	Yes
Mt. Greylock	0	0	0	2	0	Yes
North Adams Commons	0	2	0	0	0	Yes
Pilgrim	0	80	1	35	0	Yes
Williamstown	0	83	0	21	0	Yes
Windsor	0	5	0	4	0	Yes
Housing Affiliates						
Day Brook Village	0	0	0	1	0	Yes
Kimball Farms	0	0	0	2	0	Yes
Linda Manor Asst. Living	0	0	0	1	0	Yes
Total	9	606	7	199	0	

July 15, 2020

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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COVID-19 Update by affiliate as of July 15, 2020

7/15/2020	Current Confirmed Covid-19 Resident	YTD Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	YTD Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	0	1	0	1	0	Yes
Charlene Manor	0	32	0	10	0	Yes
Day Brook Village	0	65	0	31	0	Yes
East Longmeadow	0	82	0	32	0	Yes
Fairview Commons	0	14	0	5	0	Yes
Hathaway	2	105	5	23	0	Yes
Hillcrest Commons	0	0	0	0	0	Yes
Hunt	7	136	0	29	0	Yes
Kimball Farms Nursing Ca	0	1	0	1	0	Yes
Linda Manor	0	0	1	1	0	Yes
Mt. Greylock	0	0	0	2	0	Yes
North Adams Commons	0	2	0	0	0	Yes
Pilgrim	0	80	1	35	0	Yes
Williamstown Commons	0	83	0	21	0	Yes
Windsor	0	5	0	4	0	Yes
Housing Affiliates						
Day Brook Village	0	0	0	1	0	Yes
Kimball Farms	0	0	0	2	0	Yes
Linda Manor Asst. Living	0	0	0	1	0	Yes

July 14, 2020

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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COVID-19 Update by affiliate as of July 14, 2020

7/14/2020	Current Confirmed Covid-19 Resident	YTD Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid- 19 Employees	YTD Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	0	1	0	1	0	Yes
Charlene Manor	0	32	0	10	0	Yes
Day Brook Village	0	65	0	31	0	Yes
East Longmeadow	0	82	0	32	0	Yes
Fairview Commons	0	14	0	5	0	Yes
Hathaway	9	105	5	23	0	Yes
Hillcrest Commons	0	0	0	0	0	Yes
Hunt	6	136	0	29	0	Yes
Kimball Farms Nursing Care Ctr.	0	1	0	1	0	Yes
Linda Manor	0	0	1	1	0	Yes
Mt. Greylock	0	0	0	2	0	Yes
North Adams Commons	0	2	0	0	0	Yes
Pilgrim	0	80	0	35	0	Yes
Williamstown Commons	0	83	0	21	0	Yes
Windsor	0	5	0	4	0	Yes
Housing Affiliates						
Day Brook Village	0	0	0	1	0	Yes
Kimball Farms	0	0	0	2	0	Yes
Linda Manor Asst. Living	0	0	0	1	0	Yes

July 13, 2020

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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COVID-19 Update by affiliate as of July 13, 2020

7/13/2020	Current Confirmed Covid-19 Resident	YTD Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	YTD Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	0	1	0	1	0	Yes
Charlene Manor	0	32	0	10	0	Yes
Day Brook Village	0	65	0	31	0	Yes
East Longmeadow	0	82	0	32	0	Yes
Fairview Commons	0	14	0	5	0	Yes
Hathaway	9	105	5	23	0	Yes
Hillcrest Commons	0	0	0	0	0	Yes
Hunt	6	136	0	29	0	Yes
Kimball Farms Nursing Care	0	1	0	1	0	Yes
Linda Manor	0	0	1	1	0	Yes
Mt. Greylock	0	0	0	2	0	Yes
North Adams Commons	0	2	0	0	0	Yes
Pilgrim	0	80	0	35	0	Yes
Williamstown Commons	0	83	0	21	0	Yes
Windsor	0	5	0	4	0	Yes
Housing Affiliates						
Day Brook Village	0	0	0	1	0	Yes
Kimball Farms	0	0	0	2	0	Yes
Linda Manor Asst. Living	0	0	0	1	0	Yes

July 12, 2020

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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COVID-19 Update by affiliate as of July 12, 2020

7/12/2020	Current Confirmed Covid-19 Resident	YTD Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid- 19 Employees	YTD Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	0	1	0	1	0	Yes
Charlene Manor	0	32	0	10	0	Yes
Day Brook Village	0	65	0	31	0	Yes
East Longmeadow	0	82	0	32	0	Yes
Fairview Commons	0	14	0	5	0	Yes
Hathaway	9	105	5	23	0	Yes
Hillcrest Commons	0	0	0	0	0	Yes
Hunt	6	136	0	29	0	Yes
Kimball Farms Nursing Care Ctr.	0	1	0	1	0	Yes
Linda Manor	0	0	1	1	0	Yes
Mt. Greylock	0	0	0	2	0	Yes
North Adams Commons	0	2	0	0	0	Yes
Pilgrim	0	80	0	34	0	Yes
Williamstown Commons	0	83	0	21	0	Yes
Windsor	0	5	0	4	0	Yes
Housing Affiliates						
Day Brook Village	0	0	0	1	0	Yes
Kimball Farms	0	0	0	2	0	Yes
Linda Manor Asst. Living	0	0	0	1	0	Yes

July 11, 2020

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

We are taking steps based on guidance from the Centers for Disease Control and Prevention (CDC), the Center for Medicare and Medicaid Services (CMS), and Massachusetts Department of Public Health (DPH) to reduce the spread and impact of COVID-19, such as:

- Enhanced infection control precautions and implementation of PPE Coaches
- Screening residents, staff, and essential visitors for expanded list of symptoms
- Restricting visitation and entry of people to the building
- Testing staff and residents for COVID-19 based on current protocols and availability of tests
- Postponing communal activities and dining
- Provision of compassionate care bedside visits; telehealth utilization; virtual visits
- Strategic cohorting of room assignments and quarantining for new admissions and current residents
- Careful adherence to droplet precaution protocols

Due to government privacy requirements, we cannot divulge specific information about the individuals who have confirmed or suspected COVID-19, unless they are your family member and you have the necessary permissions to receive such information.

We know you are concerned about your loved one, but it is crucial that we restrict visitation to reduce the spread of this virus to others. We will contact you directly if your loved one is suspected or diagnosed with COVID-19. We thank you for your support in the challenging days ahead, and hope that you stay healthy and safe.

COVID-19 Update by affiliate as of July 11, 2020

7/11/2020	Current Confirmed Covid-19 Resident	YTD Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid- 19 Employees	YTD Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	0	1	0	1	0	Yes
Charlene Manor	0	32	0	10	0	Yes
Day Brook Village	0	65	0	31	0	Yes
East Longmeadow	0	82	0	32	0	Yes
Fairview Commons	0	14	0	5	0	Yes
Hathaway	9	105	5	23	0	Yes
Hillcrest Commons	0	0	0	0	0	Yes
Hunt	6	136	0	29	0	Yes
Kimball Farms Nursing Care Ctr.	0	1	0	1	0	Yes
Linda Manor	0	0	1	1	0	Yes
Mt. Greylock	0	0	0	2	0	Yes
North Adams Commons	0	2	0	0	0	Yes
Pilgrim	0	80	0	34	0	Yes
Williamstown Commons	0	83	0	21	0	Yes
Windsor	0	5	0	4	0	Yes
Housing Affiliates						
Day Brook Village	0	0	0	1	0	Yes
Kimball Farms	0	0	0	2	0	Yes
Linda Manor Asst. Living	0	0	0	1	0	Yes

July 10, 2020

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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- Enhanced infection control precautions and implementation of PPE Coaches
- Screening residents, staff, and essential visitors for expanded list of symptoms
- Restricting visitation and entry of people to the building
- Testing staff and residents for COVID-19 based on current protocols and availability of tests
- Postponing communal activities and dining
- Provision of compassionate care bedside visits; telehealth utilization; virtual visits
- Strategic cohorting of room assignments and quarantining for new admissions and current residents
- Careful adherence to droplet precaution protocols

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COVID-19 Update by affiliate as of July 10, 2020

7/10/2020	Current Confirmed Covid-19 Resident	YTD Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	YTD Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	0	1	0	1	0	Yes
Charlene Manor	0	32	0	10	0	Yes
Day Brook Village	0	65	0	31	0	Yes
East Longmeadow	0	82	0	32	0	Yes
Fairview Commons	0	14	0	5	0	Yes
Hathaway	9	105	5	23	0	Yes
Hillcrest Commons	0	0	0	0	0	Yes
Hunt	5	135	0	29	0	Yes
Kimball Farms Nursing Care Ctr.	0	1	0	1	0	Yes
Linda Manor	0	0	1	1	0	Yes
Mt. Greylock	0	0	0	2	0	Yes
North Adams Commons	0	2	0	0	0	Yes
Pilgrim	0	80	0	34	0	Yes
Williamstown Commons	0	83	0	21	0	Yes
Windsor	0	5	0	4	0	Yes
Housing Affiliates						
Day Brook Village	0	0	0	1	0	Yes
Kimball Farms	0	0	0	2	0	Yes
Linda Manor Asst. Living	0	0	0	1	0	Yes

July 9, 2020

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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- Screening residents, staff, and essential visitors for expanded list of symptoms
- Restricting visitation and entry of people to the building
- Testing staff and residents for COVID-19 based on current protocols and availability of tests
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- Provision of compassionate care bedside visits; telehealth utilization; virtual visits
- Strategic cohorting of room assignments and quarantining for new admissions and current residents
- Careful adherence to droplet precaution protocols

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COVID-19 Update by affiliate as of July 9, 2020

7/9/2020	Current Confirmed Covid-19 Resident	YTD Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid- 19 Employees	YTD Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	0	1	0	1	0	Yes
Charlene Manor	0	32	0	10	0	Yes
Day Brook Village	0	65	0	31	0	Yes
East Longmeadow	0	82	0	32	0	Yes
Fairview Commons	0	14	0	5	0	Yes
Hathaway	9	105	5	23	0	Yes
Hillcrest Commons	0	0	0	0	0	Yes
Hunt	5	135	0	29	0	Yes
Kimball Farms Nursing Care Ctr.	0	1	0	1	0	Yes
Linda Manor	0	0	1	1	0	Yes
Mt. Greylock	0	0	0	2	0	Yes
North Adams Commons	0	2	0	0	0	Yes
Pilgrim	0	80	0	34	0	Yes
Williamstown Commons	0	83	0	21	0	Yes
Windsor	0	5	0	4	0	Yes
Housing Affiliates						
Day Brook Village	0	0	0	1	0	Yes
Kimball Farms	0	0	0	2	0	Yes
Linda Manor Asst. Living	0	0	0	1	0	Yes

July 8, 2020

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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- Testing staff and residents for COVID-19 based on current protocols and availability of tests
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- Careful adherence to droplet precaution protocols

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COVID-19 Update by affiliate as of July 8, 2020

7/8/2020	Current Confirmed Covid-19 Resident	YTD Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid- 19 Employees	YTD Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	0	1	0	1	0	Yes
Charlene Manor	0	32	0	10	0	Yes
Day Brook Village	0	65	0	31	0	Yes
East Longmeadow	0	82	0	32	0	Yes
Fairview Commons	0	14	0	5	0	Yes
Hathaway	9	105	5	23	0	Yes
Hillcrest Commons	0	0	0	0	0	Yes
Hunt	4	133	0	29	0	Yes
Kimball Farms Nursing Care Ctr.	0	1	0	1	0	Yes
Linda Manor	0	0	1	1	0	Yes
Mt. Greylock	0	0	0	2	0	Yes
North Adams Commons	0	2	0	0	0	Yes
Pilgrim	0	80	0	34	0	Yes
Williamstown Commons	0	83	0	21	0	Yes
Windsor	0	5	0	4	0	Yes
Housing Affiliates						
Day Brook Village	0	0	0	1	0	Yes
Kimball Farms	0	0	0	2	0	Yes
Linda Manor Asst. Living	0	0	0	1	0	Yes

July 7, 2020

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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- Screening residents, staff, and essential visitors for expanded list of symptoms
- Restricting visitation and entry of people to the building
- Testing staff and residents for COVID-19 based on current protocols and availability of tests
- Postponing communal activities and dining
- Provision of compassionate care bedside visits; telehealth utilization; virtual visits
- Strategic cohorting of room assignments and quarantining for new admissions and current residents
- Careful adherence to droplet precaution protocols

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We know you are concerned about your loved one, but it is crucial that we restrict visitation to reduce the spread of this virus to others. We will contact you directly if your loved one is suspected or diagnosed with COVID-19. We thank you for your support in the challenging days ahead, and hope that you stay healthy and safe.

COVID-19 Update by affiliate as of July 7, 2020

7/7/2020	Current Confirmed Covid-19 Resident	YTD Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	YTD Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	0	1	0	1	0	Yes
Charlene Manor	0	32	0	10	0	Yes
Day Brook Village	0	65	0	31	0	Yes
East Longmeadow	0	82	0	32	0	Yes
Fairview Commons	0	14	0	5	0	Yes
Hathaway	15	105	5	23	0	Yes
Hillcrest Commons	0	0	0	0	0	Yes
Hunt	4	133	0	29	0	Yes
Kimball Farms Nursing Care Ctr.	0	1	0	1	0	Yes
Linda Manor	0	0	1	1	0	Yes
Mt. Greylock	0	0	0	2	0	Yes
North Adams Commons	0	2	0	0	0	Yes
Pilgrim	0	80	0	34	0	Yes
Williamstown Commons	0	83	0	21	0	Yes
Windsor	0	5	0	4	0	Yes
Housing Affiliates						
Day Brook Village	0	0	0	1	0	Yes
Kimball Farms	0	0	0	2	0	Yes
Linda Manor Asst. Living	0	0	0	1	0	Yes

July 6, 2020

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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- Restricting visitation and entry of people to the building
- Testing staff and residents for COVID-19 based on current protocols and availability of tests
- Postponing communal activities and dining
- Provision of compassionate care bedside visits; telehealth utilization; virtual visits
- Strategic cohorting of room assignments and quarantining for new admissions and current residents
- Careful adherence to droplet precaution protocols

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COVID-19 Update by affiliate as of July 6, 2020

7/6/2020	Current Confirmed Covid-19 Resident	YTD Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	YTD Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	0	1	0	1	0	Yes
Charlene Manor	0	32	0	10	0	Yes
Day Brook Village	0	65	0	31	0	Yes
East Longmeadow	0	82	0	32	0	Yes
Fairview Commons	0	14	0	5	0	Yes
Hathaway	31	105	6	23	0	Yes
Hillcrest Commons	0	0	0	0	0	Yes
Hunt	2	131	0	29	0	Yes
Kimball Farms Nursing Care Ctr.	0	1	0	1	0	Yes
Linda Manor	0	0	1	1	0	Yes
Mt. Greylock	0	0	0	2	0	Yes
North Adams Commons	0	2	0	0	0	Yes
Pilgrim	0	80	0	34	0	Yes
Williamstown Commons	0	83	0	21	0	Yes
Windsor	0	5	0	4	0	Yes
Housing Affiliates						
Day Brook Village	0	0	0	1	0	Yes
Kimball Farms	0	0	0	2	0	Yes
Linda Manor Asst. Living	0	0	0	1	0	Yes

July 5, 2020

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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- Screening residents, staff, and essential visitors for expanded list of symptoms
- Restricting visitation and entry of people to the building
- Testing staff and residents for COVID-19 based on current protocols and availability of tests
- Postponing communal activities and dining
- Provision of compassionate care bedside visits; telehealth utilization; virtual visits
- Strategic cohorting of room assignments and quarantining for new admissions and current residents
- Careful adherence to droplet precaution protocols

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COVID-19 Update by affiliate as of July 5, 2020

7/5/2020	Current Confirmed Covid-19 Resident	YTD Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	YTD Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	0	1	0	1	0	Yes
Charlene Manor	0	32	0	10	0	Yes
Day Brook Village	0	65	0	31	0	Yes
East Longmeadow	0	82	0	32	0	Yes
Fairview Commons	0	14	0	5	0	Yes
Hathaway	31	105	6	23	0	Yes
Hillcrest Commons	0	0	0	0	0	Yes
Hunt	2	131	0	29	0	Yes
Kimball Farms Nursing Care Ctr.	0	1	0	1	0	Yes
Linda Manor	0	0	0	0	0	Yes
Mt. Greylock	0	0	0	2	0	Yes
North Adams Commons	0	2	0	0	0	Yes
Pilgrim	0	80	0	34	0	Yes
Williamstown Commons	0	83	2	21	0	Yes
Windsor	0	5	0	4	0	Yes
Housing Affiliates						
Day Brook Village	0	0	0	1	0	Yes
Kimball Farms	0	0	0	2	0	Yes
Linda Manor Asst. Living	0	0	0	1	0	Yes

July 4, 2020

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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- Screening residents, staff, and essential visitors for expanded list of symptoms
- Restricting visitation and entry of people to the building
- Testing staff and residents for COVID-19 based on current protocols and availability of tests
- Postponing communal activities and dining
- Provision of compassionate care bedside visits; telehealth utilization; virtual visits
- Strategic cohorting of room assignments and quarantining for new admissions and current residents
- Careful adherence to droplet precaution protocols

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We know you are concerned about your loved one, but it is crucial that we restrict visitation to reduce the spread of this virus to others. We will contact you directly if your loved one is suspected or diagnosed with COVID-19. We thank you for your support in the challenging days ahead, and hope that you stay healthy and safe.

COVID-19 Update by affiliate as of July 4, 2020

7/4/2020	Current Confirmed Covid-19 Resident	YTD Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid- 19 Employees	YTD Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	0	1	0	1	0	Yes
Charlene Manor	0	32	0	10	0	Yes
Day Brook Village	0	65	0	31	0	Yes
East Longmeadow	0	82	0	32	0	Yes
Fairview Commons	0	14	0	5	0	Yes
Hathaway	31	105	6	23	0	Yes
Hillcrest Commons	0	0	0	0	0	Yes
Hunt	2	131	0	29	0	Yes
Kimball Farms Nursing Care Ctr.	0	1	0	1	0	Yes
Linda Manor	0	0	0	0	0	Yes
Mt. Greylock	0	0	0	2	0	Yes
North Adams Commons	0	2	0	0	0	Yes
Pilgrim	0	80	0	34	0	Yes
Williamstown Commons	0	83	2	21	0	Yes
Windsor	0	5	0	4	0	Yes
Housing Affiliates						
Day Brook Village	0	0	0	1	0	Yes
Kimball Farms	0	0	0	2	0	Yes
Linda Manor Asst. Living	0	0	0	1	0	Yes

July 3, 2020

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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- Screening residents, staff, and essential visitors for expanded list of symptoms
- Restricting visitation and entry of people to the building
- Testing staff and residents for COVID-19 based on current protocols and availability of tests
- Postponing communal activities and dining
- Provision of compassionate care bedside visits; telehealth utilization; virtual visits
- Strategic cohorting of room assignments and quarantining for new admissions and current residents
- Careful adherence to droplet precaution protocols

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We know you are concerned about your loved one, but it is crucial that we restrict visitation to reduce the spread of this virus to others. We will contact you directly if your loved one is suspected or diagnosed with COVID-19. We thank you for your support in the challenging days ahead, and hope that you stay healthy and safe.

COVID-19 Update by affiliate as of July 3, 2020

7/3/2020	Current Confirmed Covid-19 Resident	YTD Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid-19 Employees	YTD Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	0	1	0	1	0	Yes
Charlene Manor	0	32	0	10	0	Yes
Day Brook Village	0	65	0	31	0	Yes
East Longmeadow	0	82	0	32	0	Yes
Fairview Commons	0	14	0	5	0	Yes
Hathaway	31	105	5	23	0	Yes
Hillcrest Commons	0	0	0	0	0	Yes
Hunt	2	131	0	29	0	Yes
Kimball Farms Nursing Care Ctr.	0	1	0	1	0	Yes
Linda Manor	0	0	0	0	0	Yes
Mt. Greylock	0	0	0	2	0	Yes
North Adams Commons	0	2	0	0	0	Yes
Pilgrim	0	80	0	34	0	Yes
Williamstown Commons	0	83	2	21	0	Yes
Windsor	0	5	0	4	0	Yes
Housing Affiliates						
Day Brook Village	0	0	0	1	0	Yes
Kimball Farms	0	0	0	2	0	Yes
Linda Manor Asst. Living	0	0	0	1	0	Yes

July 2, 2020

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

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- Screening residents, staff, and essential visitors for expanded list of symptoms
- Restricting visitation and entry of people to the building
- Testing staff and residents for COVID-19 based on current protocols and availability of tests
- Postponing communal activities and dining
- Provision of compassionate care bedside visits; telehealth utilization; virtual visits
- Strategic cohorting of room assignments and quarantining for new admissions and current residents
- Careful adherence to droplet precaution protocols

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We know you are concerned about your loved one, but it is crucial that we restrict visitation to reduce the spread of this virus to others. We will contact you directly if your loved one is suspected or diagnosed with COVID-19. We thank you for your support in the challenging days ahead, and hope that you stay healthy and safe.

COVID-19 Update by affiliate as of July 2, 2020

7/2/2020	Current Confirmed Covid-19 Resident	YTD Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid- 19 Employees	YTD Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	0	1	0	1	0	Yes
Charlene Manor	0	32	0	10	0	Yes
Day Brook Village	0	65	0	31	0	Yes
East Longmeadow	0	82	0	32	0	Yes
Fairview Commons	0	14	0	5	0	Yes
Hathaway	31	105	5	23	0	Yes
Hillcrest Commons	0	0	0	0	0	Yes
Hunt	0	130	0	29	0	Yes
Kimball Farms Nursing Care Ctr.	0	1	0	1	0	Yes
Linda Manor	0	0	0	0	0	Yes
Mt. Greylock	0	0	0	2	0	Yes
North Adams Commons	0	2	0	0	0	Yes
Pilgrim	0	80	0	34	0	Yes
PV Recovery Ctr.	0	83	0	21	0	Yes
Williamstown Commons	0	5	0	4	0	Yes
Windsor						
Housing Affiliates	0	0	0	1	0	Yes
Day Brook Village	0	0	0	2	0	Yes
Kimball Farms	0	0	0	1	0	Yes

July 1, 2020

At Berkshire Healthcare, the safety and wellbeing of our residents and staff is our top priority. We also understand what an incredibly difficult time this is, and how important communication and transparency is to our extended community of residents, family members and staff. As we share the information on how the COVID-19 virus has impacted our facilities, please know that the staff at ALL our affiliates are doing everything possible to manage this crisis and further prevent or limit the spread of this virus.

We are taking steps based on guidance from the Centers for Disease Control and Prevention (CDC), the Center for Medicare and Medicaid Services (CMS), and Massachusetts Department of Public Health (DPH) to reduce the spread and impact of COVID-19, such as:

- Enhanced infection control precautions and implementation of PPE Coaches
- Screening residents, staff, and essential visitors for expanded list of symptoms
- Restricting visitation and entry of people to the building
- Testing staff and residents for COVID-19 based on current protocols and availability of tests
- Postponing communal activities and dining
- Provision of compassionate care bedside visits; telehealth utilization; virtual visits
- Strategic cohorting of room assignments and quarantining for new admissions and current residents
- Careful adherence to droplet precaution protocols

Due to government privacy requirements, we cannot divulge specific information about the individuals who have confirmed or suspected COVID-19, unless they are your family member and you have the necessary permissions to receive such information.

We know you are concerned about your loved one, but it is crucial that we restrict visitation to reduce the spread of this virus to others. We will contact you directly if your loved one is suspected or diagnosed with COVID-19. We thank you for your support in the challenging days ahead, and hope that you stay healthy and safe.

COVID-19 Update by affiliate as of July 1, 2020

6/30/2020	Current Confirmed Covid-19 Resident	YTD Cumulative Confirmed Covid-19 Residents	Current Confirmed Covid- 19 Employees	YTD Cumulative Confirmed Covid-19 Employees	Cumulative number of clusters of 3 or more residents/staff exhibiting respiratory symptoms within 72 hours of each other	2 Weeks of PPE Available
Skilled Nursing Affiliates						
Bourne Manor	0	1	0	1	0	yes
Charlene Manor	0	32	0	10	0	yes
Day Brook Village	0	65	0	31	0	yes
East Longmeadow	0	82	0	32	0	yes
Fairview Commons	0	14	0	5	0	yes
Hathaway	31	104	6	23	0	yes
Hillcrest Commons	0	0	0	0	0	yes
Hunt	1	130	0	29	0	yes
Kimball Farms Nursing Care Ctr.	0	1	0	1	0	yes
Linda Manor	0	0	0	0	0	yes
Mt. Greylock	0	0	1	2	0	yes
North Adams Commons	0	2	0	0	0	yes
Pilgrim	0	80	0	34	0	yes
Williamstown Commons	0	83	2	21	0	yes
Windsor	0	5	0	4	0	yes
Housing Affiliates						
Day Brook Village	0	0	0	1	0	yes
Kimball Farms	0	0	0	2	0	yes
Linda Manor Asst. Living	0	0	0	1	0	yes