



About Berkshire Healthcare Systems
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Berkshire Healthcare is a mid-size healthcare and senior-services company which includes 17 Skilled Nursing Facilities, 4 Adult Day Centers, and Hospice Care in the Berkshires. We are the largest non-profit, long-term care provider in Massachusetts where 14 of our facilities reside and of Kimball Farms Lifecare Community in Lenox MA.

What We Do

Our nursing homes provide round-the-clock nursing care and patient-centered rehabilitation services, short-term rehabilitation, and post acute and long-term care. In addition, each facility also offers specialized services—like wound care or Alzheimer’s care—designed to meet the specific healthcare needs of the community it serves.

Our short-term patients receive the nursing care and rehab therapy they need to achieve the best possible outcome and return to everyday life. For our extended-stay residents, we provide a safe and supportive environment and attentive caregivers. Our goal is to help our residents remain as active as possible and stay involved in their community.

Mission Statement

We are a not-for-profit, consumer-centered organization committed to fulfilling the health and residential needs of the population in the communities we serve.

Vision Statement

Our exceptional customer experiences and clinical quality will cause residents, families, employees, providers, and community members to always prefer us.

Core Values

Compassion, integrity, teamwork, excellence and stewardship.

Quality Commitment

Quality First is a voluntary, nationwide initiative created by the long-term care profession to improve quality of care and public accountability within the profession. We’re proud to have signed the Quality First pledge, which is shaped by seven principles: continuous quality improvement, public disclosure, resident/family rights, workforce excellence, community involvement, ethical practices, and financial stewardship.

As a company, we were committed to these very ideals long before the Quality First initiative began. We're pleased, now, to stand with our peers and assume greater public accountability for the performance of our facilities and the profession as a whole.